

SERENA MAJESTIC HOTEL

Italy - Abruzzo - Viale Carlo Maresca 12, 65015 Montesilvano (PE)

SERENA MAJESTIC HOTEL IN SHORT	<p>4-star village, Montesilvano, 7 Km from Pescara, directly on a private sandy beach. Hotel with 200 rooms, with up to 4 beds. Entertainment. Mini club with swimming pool, teeny and junior clubs. Sea suitable for children. Reserved spots on the beach and at the restaurant. Rich buffet with show-cooking. Pizzeria. Mother & Baby kitchen. Swimming pool with waterslides and for swimming. Park with large games. Fitness area, sports field, nautical sports, diving and wellness center. Doctor available H24 (Pediatrician from 17 June to 8 September).</p>										
SUMMER SEASON 2018	<p>PRICES PER PERSON PER DAY IN A TWIN ROOM, valid for minimum 5 nights stay. Short stays for 1 to 4 nights can be booked at www.bluserena.it/quote.</p> <p>Arrival and departure on Sunday, alternative days available on request. Room keys available from 4pm return by 10am, unless "Late Check Out" booked (<i>Details below</i>).</p>	A	B	C	D	E	F	G	H	I	L
		27/5 3/6	3/6 10/6	10/6 17/6	17/6 24/6	24/6 1/7	1/7 29/7	29/7 5/8	5/8 12/8	12/8 19/8	26/8 2/9
			2/9 16/9						19/8 26/8		
CLASSIC ROOM <i>(Details below)</i>	PIÙ - Bluserena Full Board	58	63	69	73	80	88	93	112	134	76
	EXTRA - Bluserena's "All Inclusive"	70	75	81	85	92	101	106	125	147	89
FAMILY ROOM <i>(Details below)</i>	€ 29 supplement per "Classic" Room per day. At least 4 people in the room.										
COMFORT ROOM <i>(Details below)</i>	PIÙ - Bluserena Full Board	66	71	77	81	88	98	103	122	144	86
	EXTRA - Bluserena's "All Inclusive"	78	83	89	93	100	111	116	135	157	99
SHORT STAYS <i>In Classic Room (Details below)</i>	Stays of 1 and 2 nights	81	88	97	102	112	123	130	156	188	106
	Stays of 3 e 4 nights	73	79	86	91	100	110	116	139	168	95
	Special stay of 4 nights from Sunday to Thursday	58	63	69	73	80	88	93	112	134	76
3rd and 4th BED REDUCTION <i>(Age refers to the age of the child at the time of the stay) *Cot and access to Mother & Baby Kitchen included</i>	0/3 YEARS*	3/8 YEARS		8/18 YEARS			FROM 18 YEARS				
	100%	3rd BED 100%	4th BED 50%	50%			20%				
	<p>CLUB CARD (obligatory for 3 year olds and above): € 36 per person per stay. <i>See "Description of Services".</i></p> <p>ROOM WITH A SEA VIEW: € 7 per day per room. Book in advance.</p> <p>TWIN CLASSIC ROOM USED AS SINGLE (limited number of rooms, subject to availability): daily supplement € 20 from 27 May to 1 July and from 2 to 16 September; € 43 from 1 to 29 July and from 26 August to 2 September; € 53 from 29 July to 12 August and from 19 al 26 August; € 67 from 12 to 19 August.</p>										
MONEY SAVING IDEAS	<p>ADULT + CHILD (or TEENAGER) SPECIAL OFFER: the following discounts are also available for children in a 2nd bed! From 27 May to 24 June and from 9 to 16 September: children aged 0-3 (before the 3rd birthday) 70%; children aged 3-18 (before the 18th birthday) 60%.</p> <p>From 24 June to 9 September: children aged 0-3 (before the 3rd birthday) 40%; children aged 3-18 (before the 18th birthday) 30%. <i>See "Description of Services".</i></p>										
MANY OTHER SERVICES	<p>LATE CHECK OUT: room and beach umbrella available until 2.15pm on day of departure! € 49 per room. If you choose the Delayed Check-Out, the extra lunch with Full Board "Più" treatment costs € 22, children aged 0-3 (before 3rd birthday) free, children aged 3 to 12 (before 12th birthday) € 14; packed lunch costs € 7 each. Book in advance. <i>See "Description of Services".</i></p> <p>FENCED PARKING: € 35 per week up to 23 June and from 26 August; € 42 from 24 June to 25 August. Book on site, subject to availability.</p> <p>FRONT ROW BEACH UMBRELLAS. Price per day: 1st row € 16 up to 28 July and from 26 August, € 19 from 29 July to 25 August; 2nd row € 11; 3rd row € 6. Book in advance.</p> <p>SUNBED: one sunbed included. The second is to book € 7 per day. Book in advance. Subject to availability.</p> <p>BEACH TOWEL HIRE, if not included in option chosen: € 4.50 per week. Fee for additional washes. Book on site.</p> <p>PUSHCHAIR HIRE: € 7 per day, € 29 for one week, € 49 for 2 weeks. Book on site, subject to availability.</p> <p>SERENELLA KIT. The exclusive SERENELLA KIT for children: a large Serenella soft toy (50 cm), a 100% cotton Serenella bedspread with piqué weave 260x170 cm, a Serenella Organic Bathroom set (shampoo, bath foam, and body lotion in 100ml bottles) and Serenella sticker. The kit can be requested upon booking (limited availability) € 49 each.</p>										
HOW TO REACH SERENA MAJESTIC HOTEL	<p>By car: motorway A14 up to the Pescara Nord Città Sant'Angelo exit. The hotel is 500 meters from the motorway exit. By train: the railway station of Pescara is 5 km away and is connected by public transportation (bus 2/) and taxis. By plane: the airport of Pescara is 7 km away from the Hotel.</p>										

Prices are inclusive of VAT, but not of any applicable holiday taxes in force, nor of any increases or new taxes (including any increase to the rate of VAT). They include entertainment and evening shows, dancing, games and parties.

SERENA MAJESTIC RESIDENCE

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SERENA MAJESTIC RESIDENCE IN SHORT	4-star Village, Montesilvano, 7 Km from Pescara, directly on a private sandy beach. Residence Option with 280 apartments with up to 7 beds. Sea suite for children. Entertainment. Mini club with swimming pool, teeny and junior clubs. Reserved spots on the beach and at the restaurant. Rich buffet with show-cooking. Pizzeria, Mother & Baby kitchen. Swimming pool with waterslides and for swimming. Park with large games. Fitness area, sports field, nautical sports, diving and wellness center. Doctor available H24 (Pediatrician from 17 June to 8 September).																								
SUMMER SEASON 2018	WEEKLY FEES FOR ACCOMMODATION ONLY. Arrivals and departures on Saturday, different days available upon request. Apartment keys available from 5pm, return by 10am.	A 26/5 2/6 8/9 15/9	B 2/6 9/6	C 9/6 16/6	D 16/6 30/6	E 30/6 7/7	F 7/7 14/7	G 14/7 28/7	H 28/7 4/8	I 4/8 11/8	L 11/8 18/8	M 25/8 1/9	N 1/9 8/9												
COMFORT RESIDENCE Renovated, with kitchenette, air conditioning and bathroom with shower cubicle.	MONO A - Sleeps 4	315	413	483	497	693	749	798	896	1.190	1.449	567	350												
	MONO B - Sleeps 3	238	308	364	371	518	560	602	672	896	1.085	427	266												
	MONO C - Sleeps 3	224	294	343	357	497	532	567	637	847	1.029	406	252												
	MONO D - Sleeps 2	210	280	329	336	469	504	539	602	805	980	385	238												
	BILO A - Sleeps 5	392	518	602	623	868	938	1.001	1.120	1.491	1.813	707	441												
STANDARD RESIDENCE Not renovated, with kitchenette and bathroom with shower without cubicle.	MONO A - Sleeps 4	203	266	315	322	448	490	518	630	833	1.015	371	231												
	MONO B - Sleeps 3	154	203	238	238	336	364	392	469	630	763	280	175												
	MONO D - Sleeps 2	140	182	217	217	308	329	350	420	567	686	252	154												
	BILO B - Sleeps 6	308	406	469	483	679	728	777	938	1.253	1.519	553	343												
ADDITIONAL PERSON SUPPLEMENT	<i>(Only on request and charged irrespective of age or the use of an additional bed or folding cot)</i>	35	42	49	49	70	77	77	91	119	147	56	35												
All our residence apartments have a double-bed, additional beds are sofa beds (bunk beds, pull-out or fold-away). In the single-area "Monocale A" and "Monocale B", the living-room area is separated from the double bed by furniture. The Double-Area "Bilocale A" has 2 sofabunk- beds as well as the double bed and a single bathroom. "Bilocale B" has two sleeping areas with 4 beds, single or double, a sofa-bed in the living-room area and two bathrooms. CLUB CARD (obligatory for 3-year-olds and above): € 36 per person per stay, from 5 nights. <i>See "Description of Services".</i> FINAL CLEANING CHARGE: compulsory € 45 per residence.																									
MONEY SAVING IDEAS	SPECIAL OFFER – LONG-STAY IN A RESIDENCE APARTMENT: for stays of at least 14 nights, in the periods shown, the following discounts apply from 26 May to 16 June and from 25 August to 15 September a 10%	discount; from 16 June to 11 August a 5% discount are available on the accommodation tariff only (supplements are not included).																							
FULL AND HALF-BOARD IN THE HOTEL RESTAURANT IN "RESIDENCE APARTMENTS"	FULL BOARD , from 26 May to 30 June and from 25 August to 15 September € 38 per day per person; from 30 June to 25 August € 42 per day per person. HALF BOARD (breakfast and dinner) , from 26 May to 30 June and from 25 August to 15 September € 27 per day per person; from 30 June to 25 August € 30 per day per person. HALF BOARD (breakfast and lunch) , € 19 per day per person. CHILD DISCOUNTS for full board and half board: under 3s (before 3rd birthday) free, aged 3 to 8 (before 8th birthday) 70%, 8 to 12 (before 12th birthday) 50%.																								
MANY OTHER SERVICE	LATE CHECK OUT: apartment and beach umbrella available until 2.15pm on day of departure! € 49 per apartment. Book in advance. <i>See "Description of Services".</i> RESIDENCE WITH SEA VIEW: € 49 per week per apartment. Book in advance, subject to availability. RESIDENCE APARTMENT WITH BALCONY: € 28 per week. Book in advance, subject to availability. "STANDARD RESIDENCE" APARTMENT WITH AIR-CONDITIONING: € 28 per week per apartment. Book in advance, subject to availability. SERENELLA KIT. The exclusive SERENELLA KIT for children: a large Serenella soft toy (50 cm), a 100% cotton Serenella bedspread with piqué weave 260x170 cm, a Serenella Organic Bathroom set (shampoo, bath foam, and body lotion in 100ml bottles) and Serenella sticker. The kit can be requested upon booking (limited availability) € 49 each.																								
HOW TO REACH SERENA MAJESTIC RESIDENCE	By car: motorway A14 up to the Pescara Nord Città Sant'Angelo exit. The hotel is 500 meters from the motorway exit. By train: the railway station of Pescara is 5 km away and is connected by public transportation (bus 2/) and taxis. By plane: the airport of Pescara is 7 km away from the hotel.																								

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HERE IS SERENA MAJESTIC HOTEL RESIDENCE

THE VILLAGE. Serena Majestic is a 4-star Hotel village, which leads directly onto the beach. It is 1 km from the center of Montesilvano and 7 km (less than 5 miles) from Pescara in an area full of Mediaeval towns, National Parks and nature reserves. It is 500 meters from the Porto Allegro and Multiplex Cinema evening entertainment site and it is only 7km from the great shopping in the center of Pescara and there are an Outlet Village, two other multi-screen cinemas and 4 other shopping centers within 15 km.

THE TERRITORY. Serena Majestic is in Abruzzo, only 7 km away from Pescara, the birth town of Gabriele d'Annunzio and Ennio Flaiano. Abruzzo features some of the most beautiful villages in Italy, including Santo Stefano di Sessanio, Pescocostanzo and Scanno. Moreover, about 70 km away is the National Park of Gran Sasso and Monti della Laga, with the highest mountain in the Apennine range. About 20 km way is Chieti, with the National Archaeological Museum and the Museum of Civitella.

THE SEA AND THE BEACH. Serena Majestic, is right next to a private sandy beach with beach umbrellas, sun-beds and deck-chairs. Each family has their own beach umbrella with a sun bed and a deck-chair assigned. The sea-bed is sandy and gently-sloping, so it is suitable for children to go in the water. Changing-rooms and showers are available and there is a bar and a help and information desk. Sailing boats (except during group lesson times), windsurfs, canoes, pedalos, beach volleyball and beach tennis courts are available for the guests to use. Guests can take part in group sailing courses.

ROOMS AND RESIDENCE APARTMENTS. Serena Majestic has 200 rooms and 280 "residence" apartments, directly on the beach. The hotel rooms including Classic, Comfort and Family Rooms.

"Classic" Rooms are equipped with individually-controlled air-conditioning, telephone, TV with Sky, fridge, safe and bathroom with shower (some rooms with bathtub) and hairdryer and a balcony (some rooms without balcony). The 4th bed is a bunk-bed.

"Comfort" Rooms are also available on the 5th 6th and 7th floors. Elegantly furnished in addition to the "Classic" Rooms equipment, the accommodation in a "Comfort" Rooms includes a coffee-making facilities, Wi-Fi connection, open minibar (water, 2 canned beverages and beer), one beach towel per person (aged 3+) changed daily, reserved table in the restaurant, beach umbrella in the central part of the beach. **"Family" Rooms** are also available. They have 2 rooms and the 3rd and 4th bed are a sofa-bunk-bed. There is air-conditioning, with two 32" TVs with Sky Italia channels suitable for children, a Hi-Fi system, a safe, two bathrooms and hydro-massage. This accommodation includes 2 Serenella customized beach towels. Communicating rooms and rooms for disabled people are available on request. There are 280 **Residence apartments.** Single-bedroom apartments sleep 2 to 5 and two-bedroom apartments sleep 5 to 7. All apartments have a sitting-room with a kitchen area equipped with electric hobs, pots and pans, plates, glasses and cutlery. There is a telephone, a TV and a balcony. **"Comfort" Residence** apartments were renovated in 2011 and have air-conditioning, safe and bathroom with shower cubicle. **"Standard" Residence** apartments have the necessary furnishings and a bath with shower (without cubicle).

Some standard apartments with air-conditioning are available on request and payment of the supplement. Comfort Residence apartments equipped for disabled people are available.

DISTANCES WITHIN THE VILLAGE. Rooms and residence apartments are approximately 50 meters from the sea. The village is directly on the beach, with no roads between them. Vehicles of any kind are not allowed inside the village.

RESTAURANTS AND BARS. For the Hotel Guest and those who choose Half Board or Full Board treatment in Residence, buffet breakfast, lunch and dinner with buffet service and show-cooking in an air-conditioned restaurant with tables seating 8 or 9, so you often dine with other Guests. All other Residence Guests can enjoy the Gulliver pizzeria, open for lunch and dinner from 23 June to 8 September. Gulliver also offers takeaway service at set times. The beach bar is available for all our Guests.

FOOD INTOLERANCES. Bluserena is particularly careful to its Guests' wellbeing, both in the offer and in the correct information on allergens. Although it is not possible to offer customized and tailor-made menus for each Guest, we can ensure the following:

Gluten. The buffet at the main restaurant has a salami and a packed products (tarts and crispbread) for breakfast, as well as a first course, second course and dessert for lunch and dinner made with gluten-free ingredients (however, the dishes are prepared in a single kitchen, therefore contamination is possible).

Lactose and eggs. The buffet at the main restaurant has lactose-free and egg-free packed products (tarts, crispbread, yogurt and milk, which is also available at the main café) for breakfast, as well as a first course, second course, a salami, a cheese and a dessert without lactose and eggs for lunch and dinner. However total absence of contamination cannot be guaranteed as there is a single kitchen (except for the above mentioned packed products).

MOTHER & BABY KITCHEN. Parents who prefer to cook and prepare meals for their children can use the large Mother and baby kitchen which is accessible 24 hours a day. Assistance is provided and basic foods are available at main mealtimes. Facilities include electric hobs, fridge, sink, tables, chairs, high-chairs, pots and pans, bottle-warmer, microwave oven, blender, sterilizer and homogenizer. At main mealtimes vegetable and meat broths, vegetable puree, small pasta, slices of meat, fish fillets, ham, dairy products, fresh fruit, fresh milk, yoghurt, jams, tea, chamomile tea and biscuits are available (baby foods, processed cheeses and powdered and liquid baby milk are not provided).

ENTERTAINMENT AND SHOWS. Serena Majestic Hotel Residences offers some of the best in Italian Entertainment with a team of over 40 entertainment staff. Not only fun, but also punctual, reliable services for our guests of all ages - children's and teenager's clubs, games and parties, races and tournaments, live music, dances and open air discos and excursions. Shows in the large amphitheater every evening musicals, cabaret, variety and games.

KIDS FRIENDLY HOLIDAY. Bluserena villages are the first in Italy to receive the quality brand "KIDS FRIENDLY HOLIDAY", awarded by the National Associations of Paediatricians Cipe-Sispe-Sinspe. Our services, equipment and comfort are designed to meet also the needs of children, kids and their parents, to provide fun as well as safety, with a constant and thorough maintenance activity.

FAMILIES WITH CHILDREN AND TEENAGERS. Families can enjoy a large **swimming pool** with waterslides, as well as a swimming pool for swimming, a **big park** with large games, trampolines, swings, slides and much more. Parents who want to cook and prepare meals for their children can use our comfortable **Mother & Baby's Kitchen**, available 24 hours a day. Children can be looked after by our entertainment staff who will get them involved in games, creative and educational activities and sports. Our Serenino, SereninoPiù, Serenup and Serenhappy Clubs are tailored to permit parents to safely leave their children with our professional entertainment staff. Creative-play activities, games, workshops are provided. All services listed below are available from 4 June to 15 September. The Serenino and the SereninoPiù Clubs are available from 27 May to 15 September. Children aged 3 to 5 may join the **Serenino Club** and for children aged 6 to 10 there is the **SereninoPiù Club** (kids aged 10 may choose between SereninoPiù and Serenup). The Clubs are open every day except Sunday, from 09.30am to 6.30pm (Monday from 09.00am), both clubs have their own specially designed area, with swimming-pool and games. Children who are not in the Serenino Club can access the club's swimming pool at specific times (access allowed to children aged 0 to 6, with their parents; in the free access times there is no assistance service). Kids aged 10 to 14 can join **Serenup** (kids aged 14 may choose between Serenup and Serenhappy) and teenagers from 14 to 17 can join **Serenhappy**, and will be involved in games, sports activities, drama, shows, and much more.

Children aged 5 to 17 can also participate in our **Dance school** (to learn the basics of dance and classic dance for children aged 5 to 7 and modern dance for children aged 8 to 17), and children aged 5 to 14 can also participate in our **Football training**, clothing/kit supplied by Bluserena, and our **Swimming school** all with qualified instructors. The clubs are open every day except Sunday, from 9.00am to 12.30pm and from 3.00 to 7.00pm. It is possible to have lunch with the entertainment staff.

The youngest, aged from 3 to 10, can continue having fun in our evening club, **Serenino Serale**, every day except Sunday, from 9.30pm to 11.30pm. The whole family will have fun with the **Bluserena Circus**, learning the fundamentals of circus acts, juggling, acrobatics and clowneries.

PARTIES AND SHOWS. Every evening musicals, cabaret and variety. But not only entertainment: in prime and second time dance and parties are available with games and performances of Guests.

BLUSERENA BAILA. Every type of dance lesson every day, to experience the rhythms of the whole world! From Salsa, Merengue and Bachata, without neglecting group and ballroom dancing.

BLUSERENA CARD-PLAYING CLUB. A card-games Club. During the day and in the evening there are tournaments in Scala Quaranta, Texas Hold'em Poker, Burraco, Briscola, and Scopone.

FITNESS. For fitness-lovers, as well as the modern gym-fitness area with isotonic machines, group gymnastics and many other activities: from the "morning muscular wake-up" to "Stretch and Tone", Total Body and Acquagym, Acqua Boxing, Nordic Walking and Pilates.

SPORT. The village has a large pool with water-slides and a pool with one and three-meter diving-boards. Our guests can take part in group swimming and sailing lessons and from 4 June to 15 September, as well as tennis and archery lessons. Are also available, free of charge, floodlit tennis courts and bowls on artificial grass, multi-use court (basketball and tennis), 5-a-side football pitches on artificial-grass, beach volleyball, beach tennis, table tennis, archery, as well as sail boats (except during group lessons times), windsurfs, canoes and pedalos, charter tours introducing to sailing with the Tridente, with qualified instructors. Upon payment: individual lesson of sailing. There is a diving-school for PADI-qualified courses and equipment hire.

WELLNESS. Bluwellness is the area dedicated to those who want to have a holiday filled with relaxation and well being. We offer facial and body beauty treatments, sports and holistic massages and customized wellness programs.

SERVICES AND SHOPS. The village has boutique and supermarket, a general store with newspapers and local products, a tobacconist, a cash-point, an enclosed car park and an unsupervised free car park.

BLUSERENA WITHOUT BARRIERS FOR OUR DISABLED FRIENDS. Serena Majestic Hotel is a village without architectural barriers and is equipped for disabled people. Rooms are available for disabled people and there are reserved parking spaces, amphitheater seating and beach spaces (near the walkway). A Job chair is available in the village, designed for use in the sea and wheelchairs can be rented upon request. Personal escorting service not available.

WORLD CUP. Available with a giant screen space for viewing the most important 2018 World Cup games.

INTERNET. Free Wi-Fi connection in main communal areas and in Comfort Rooms.

MEDICAL ASSISTANCE. A doctor is resident in the village and on call 24 hours a day (Pediatrician from 17 June to 8 September). The surgery is open a few hours each day, (morning and afternoon) with doctor visits free of charge. Doctor visits upon payment outside consulting hours and outside the doctor's surgery.

PETS. At Serena Majestic we cannot accept pets. Small dogs (10 kg max.) are allowed at Serenè and Sibari Green Village in Calabria, Torreserena Village and GranValentino Village in Puglia and Calaserena Village in Sardinia.

DESCRIPTION OF THE SERVICES AND CONDITION FOR STAY

FOR HOTEL GUESTS

FULL BOARD "PIÙ" - Bluserena Full Board treatment (and much more). It includes:

Main Restaurant: buffet breakfast with a jug of coffee, buffet service lunch and dinner with show-cooking, filtered tap water and draught wine. The same seat is reserved for the whole week at tables for 8-9 people, often with other Guests, children's lunches in the mini, teeny and junior clubs from 4 June to 15 September.

Bar: filtered tap water available.

Beach: a reserved beach umbrella with a sunbed and a deck-chair for each family.

Mother & baby kitchen. Parents who prefer to cook and prepare meals for their children can use the large Mother and baby kitchen which is accessible 24 hours a day. Assistance is provided and basic foods are available at main mealtimes.

Payment only with smart card.

"EXTRA" - Bluserena's All-Inclusive Offer.

This option can be booked for at least 7 nights (and for all the people included in the booking). It includes strictly individual drinks, which can be enjoyed up until to 2pm on the day of departure. Drinks are always served in a glass. As well as the services included in the Full Board Più treatment, we offer the following beverage consumption options:

At the main bar. Espresso, cappuccino, decaffeinated coffee and barley coffee. We also offer cappuccino with soy milk, warm milk and coffee macchiato, Ginseng flavored coffee, American brewed coffee, caffè corretto (or "espresso corretto"), cream coffee. Herbal teas are on hand, draught or on the tap drinks in 20cl glasses are available too. We offer a choice of ice cold lemon or peach teas, lemonade, tonic water, citron juice, chinotto and gassosa, orange soda, coke (or pepsi at the hotel's discretion); fruit juices (pineapple, A+C+E, peach, apricot, red orange and pear), syrups (cherry, almond milk, mint and orgeat), mineral water (glass), draft beer in a 20 cl glass, granite, one white and one red wine, or prosecco are also offered; liqueurs, aperitifs, vermouth, grappa and amari are also available. Cocktails, Champagne and all alcoholic beverages (grappe, liqueurs and sparkling wines) defined as special on the bar price list are excluded.

Bar restaurant point. Espresso and cappuccino, decaffeinated coffee and barley coffee. Cappuccino with soy milk; warm milk and warmed milk with a dash of coffee in it. At lunch and dinner from 3 years old and up, an on the tap drink is served: the drink, (one drink per person) comes in a 40-cl sized cup and orange juice, beer and coke (or pepsi at the hotel's discretion), may be chosen. This service also includes one beach towel per person (12 years of age and up), which is exchanged for a clean towel weekly (more frequent towel changes have an extra cost). To access the services, clients need to use the provided Smart Card and wear the special bracelet. Extra Formula cannot be used to offer beverages to third parties. The formula can be revoked by the customer at any time, but it also can be revoke by Bluserena in cases where Regulation infringements have been ascertained; in either of the aforementioned situations, the Full Board Più prices will be reinstated. Extra Formula is subject to limited availability.

1 ADULT + CHILD (or TEENAGER). Discounts for children in an additional bed, in the room with an adult. If there are more children, the offer is applied to just one, and the others benefit from the reductions for the 3rd, and 4th bed. The offer is subject to limited availability and is only valid with one adult per family and only for one room per family.

BLUSERENA SHORT STAYS. Stays shorter than a week can be booked at www.bluserena.it/quote, as Full Board "Più" treatment and in Classic room. The prices are listed under "Short Stays" in the price list, with free Club Card. Short Stays apply to a limited number of rooms, according to availability. In case of extension, starting from the 5th night, the standard price will be applied and the Club Card will be available upon payment.

FOR ALL (HOTEL AND RESIDENCE GUESTS)

CLUB CARD. Membership is required for people aged 3+ and allows use of the sports fields and equipment, beach services, and to take part in tournaments and group classes, as well as the services of the Serenino, SereninoPiù, Serenup and Serenhappy clubs.

ENTERTAINMENT AND SHOWS. Our Guests can enjoy entertainment and evening shows, games, balls and parties free of charge.

BOOKING. For information and bookings, please visit www.bluserena.it/quote or contact Booking Bluserena on (0039) 085 8369777. The whole amount should be paid when booking; however, it is also possible to pay a 10% deposit of the whole amount as confirmation, and the remaining amount shall be paid no later than 21 days before the holiday. Payments can be made by bank transfer or credit card in the area www.bluserena.it/perchihaprenotato.

CANCELLATION FEES. The following cancellation fees are applied on the total amount of the booking:

- cancellations up to 21 days before arrival: 10%;
- cancellations from 20 to 10 days before arrival: 50%;
- cancellations from 9 to 4 days before arrival: 75%;
- cancellations from 3 to 0 days before arrival: 100%.

CHECKING IN AND CHECKING OUT FOR ROOMS, APARTMENTS AND BEACH UMBRELLAS. Hotel Please let us know if you want to start your stay with a lunch or a dinner: if your stay starts with the dinner, then lunch on the day of departure is included (may be replaced by a packed lunch, on request); if the stay starts with lunch, the last meal included is breakfast. Room keys and beach umbrellas will be available by 4pm on your day of arrival. We cannot guarantee an early availability in case of a stay starting at lunch. **Residence:** apartments and beach umbrellas will be available by 5pm on the day of arrival, equipped with bed linen and towels (not table linen). Guests are responsible for cleaning and bed-linen and towels are changed weekly. Final cleaning of the apartment on departure must be paid for; the cooking area is the guests' responsibility. On the day of departure, both **Hotel and Residence** rooms must be returned by 10am. Guests can use the unsupervised left luggage area.

By reserving our **"Delayed Check-out"** option (upon payment, availability limited) rooms, apartments and beach umbrellas are available until 2.15pm on the day of departure (Delayed Check-out can be requested upon booking or book on site within 2 days before the departure).

SMART CARD. Upon your arrival, you will be given a Smart Card: a prepaid card that must be used for payment at the bars, restaurant and Punto Blu. Any unused residual amount on the card will be returned. The Smart Card will also include the credit for the included services in the All Inclusive Extra and Club BluserenaPiù offers: please show your Card to use them.

CHILDREN'S STAY. Discounts are applied in accordance with the age of the child at time of the stay (e.g., the discount for children aged 0-3 is applied to children who have not yet had their 3rd birthday).

ID DOCUMENTS. Documents confirming the identity of all the people included in the booking must be shown on arrival, including for minors of any age, pursuant to art. 109 of the Italian Consolidated Act on Public Safety. Otherwise, the hotel may only give any applicable discounts relating to a higher age group.

SERVICES AVAILABLE UPON PAYMENT. Individual sports lessons, Bluwellness and diving services, parking, excursion, bike hire (riding bikes inside the village is not allowed), medical assistance outside consulting hours and outside the doctor's surgery, as well as any other service indicated on the price list.