

# Hotel Sansicario Majestic

Piedmont - Via Clos de la Mais, H22 Sansicario Alto - 10054 Cesana Torinese (TO)

LICENCE NUMBER: 001074-ALB-00004

<b>WINTER SEASON 2023-2024</b>	The Sansicario Majestic Hotel is in the Vialattea ski area, only 500 meters from the ski lifts (reachable by shuttle bus in 3 minutes). 130 rooms and suites. Heated swimming pool, a gym and a SPA. Entertainment for all age, the Mini Club for children aged 3 to 10 and Teeny Club for children aged 11 to 14 with accompaniment to the Ski School (Mini-Club with assistance in putting on skiing gear), lunch with our entertainment staff. The hotel offers rich and wide quality meals. Ski-passes purchase and ski-equipment hire are available in the hotel with delivery at the ski slopes. Free, private use of ski-storage is provided at the foot of the ski slopes. Garage.
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THE SERVICES DESCRIBED MAY BE PARTIALLY MODIFIED, ALWAYS UPDATED AT [WWW.BLUSERENA.IT](http://WWW.BLUSERENA.IT)

## A NEW DESIGN FOR WINTER 2023-2024

Refined, warm, cozy, the new style of the Hotel Sansicario Majestic will amaze guests, thanks to an extensive renovation that in 2023 gave a new elegance to the lobby, rooms and suites, restaurant and bar, where the warmth of Alpine atmospheres is combined with a modern and comfortable design.

## SERVICES

**THE HOTEL.** The Sansicario Majestic Hotel is in Sansicario (Turin) at an altitude of 1700 meters above sea level, in the Vialattea winter sports area. The hotel is 8 km from Sestriere and 20 km from the French border. It is in a sunny location and enjoys a beautiful view of the Mount Chaberton.

**THE VIALATTEA.** The hotel is in the Vialattea international skiing area, which has 249 pistes, which can all be reached on skis and 70 lifts. It ranges from 1380 to 2800 metres above sea level. The facilities for skiing and the 400 km of ski slopes of every level of difficulty make it an ideal destination for ski-lovers. During the opening hours of the slopes, a shuttle service is available that connects the hotel to the lifts (about 500 meters and a journey-time of 3 minutes) and to the shopping center. Free ski-deposit and private locker available at the ski slopes close to facilities.

<b>ROOMS</b>	<p>The hotel has 130 rooms and suites with renovated sleeping and living areas in 2023 and new mattresses (30 cm) and pillows for a healthy and comfortable rest. The rooms are equipped with carpeting (a few rooms with parquet flooring), TV with Sky, telephone, mini-bar, safe deposit box, bathroom with shower or bathtub, hairdryer and a bathrobe is provided for each adult (there is a fee for any additional clean bathrobes requested). Smoking is prohibited in the rooms (only permitted on the balconies). <b>MOUNTAIN VIEW ROOM:</b> Rooms with a view of Mount Chaberton available at extra charge.</p> <p><b>The following room and suite types are available, all with sleeping and living areas (where present) renovated in 2023:</b></p> <ul style="list-style-type: none"><li><b>CLASSIC ROOMS:</b> Studio rooms for 2 to 5 persons, some with bathroom for the disabled.</li><li><b>JUNIOR SUITES:</b> comfortable rooms for 3 persons or for 4-5 persons. For 3 persons, rooms of 30 sqm consisting of a single room with a double bed and a single bed, a bathroom (with shower or bathtub). For 4-5 persons, rooms of approximately 41 sqm consisting of two rooms divided by a door: living area with a double bed, bedroom with a double bed and a single bed; a bathroom (with shower or bathtub). <b>FAMILY SUITES:</b> ideal for a family holiday with children, thanks to the convenience of the two bathrooms. They are comfortable suites of about 45 sqm consisting of two rooms divided by a door: living area with double sofa bed and 3rd bed (if required), double bedroom; two bathrooms. <b>ROMANTIC SUITES:</b> Ideal for romantic holidays for couples, these are comfortable suites of about 45 square metres for 2 persons. These consist of two rooms divided by a door: a living area; a bedroom with a double bed (renovated in 2023); two bathrooms. In addition to the amenities of the other room types, they have a coffee machine and a kettle with tea and herbal teas. They also offer a turn-down service and, for stays of a minimum of 3 nights, a welcome drink in the room (champagne and fresh fruit).</li></ul>
<b>MEMBERSHIP CARD</b>	Membership Card is compulsory for adults and children aged three and over. It entitles you to use of the shuttle service to and from the slopes (a 3 minute journeys of about 500 meters) and to the shopping center, free private ski-box with locker at the foot of the slopes, daytime and evening entertainment for adults and children. Assistance for children in putting on skiing gear, accompaniment to the Ski School and back to the hotel, access to the Serenino Club, the "Mini-Club", and to SerenUp, the "Teeny Club", with lunchtime assistance (for a fee for guests in half-board accommodation). Access to the swimming pool (check opening times) and to the gym.
<b>COCCINELLA BABY CARE</b>	In the room there are a crib, changing table, toilet reducer (on request), bottle warmer, baby bath and linen set, Baby Kit with cleaning products for children, high chair in the restaurant. Compulsory fee per children aged between 0 and 3 years.
<b>SWIMMING POOL, FITNESS AND WELLNESS</b>	<p><b>INDOOR HEATED SWIMMING POOL.</b> An indoor heated swimming pool is available free of charge one hour per day. In the morning the access is free, subject to limited availability. Afternoon access must be booked the day before on the <a href="http://Bluserena.it/go-en">Bluserena.it/go-en</a> online area, according to availability, indicating one of the available time slots. Slippers are compulsory.</p> <p><b>FITNESS.</b> Free entry to a gym fitness area with isotonic machines.</p> <p><b>WELLNESS.</b> The Wellness Center has three Jacuzzi whirlpool baths, three saunas, Turkish bath, "emotional" showers and a relaxation area with Chaberton Mountain view. Purchasing the Wellness Card (14 years old and over) entitles you to use the Wellness Center, subject to limited availability. The Wellness Center is open from 10 a.m. to 8 p.m. Massages and beauty treatments are available for a fee.</p>
<b>OTHER SERVICES</b>	<p><b>FULL BOARD:</b> can be purchased for the entire duration of the stay (not less than 3 consecutive nights).</p> <p><b>SINGLE LUNCH and CHRISTMAS LUNCH:</b> bookable on site, big discounts for children.</p> <p><b>SERENELLA KIT:</b> you can purchase the exclusive SERENELLA KIT for children, consisting of a large Serenella Teddy (50 cm), soft synthetic fur and fleece blanket (120x165 cm), aluminium water bottle (400 ml), sticker and cotton shopper, all personalised Serenella. The kit can be requested upon booking (limited availability).</p> <p><b>WI-FI:</b> Free wi-fi connection throughout the hotel.</p> <p><b>FREE OUTDOOR PARKING:</b> free, unattended outdoor parking adjacent to the hotel is available to guests.</p> <p><b>GARAGE:</b> Garage accessible directly from inside the hotel, available on request, for a fee, subject to availability.</p> <p><b>TRANSFER:</b> it is possible to book a transfer service to and from airports and railway stations.</p> <p><b>SHUTTLE SERVICE:</b> Shuttle service to and from the slopes (a 3 minute journeys, about 500 meters) and to the shopping center is available.</p> <p><b>OTHER SERVICES:</b> Tobacco products, ATM, telephone recharge vouchers, pool slippers are sold in the hotel.</p>

# RESTAURANT

**RESTAURANT AND BARS.** The table is for a single family, assigned at each entrance in the restaurant. It is not allowed to join more tables. Breakfast buffet, lunch and dinner with table service. Children's menu served at the table at lunch (for full-board customers) and dinner, subject to reservation of the menu during dinner on the previous day. A bar is available for all guests.

**FOOD INTOLERANCES.** Bluserena guarantees gluten-free, lactose-free and egg-free foods (on request). Gluten-free: packaged basic products are available for breakfast, for lunch and dinner a first course, a main course and a dessert made with gluten-free ingredients are available. Lactose and eggs-free: packaged basic products are available for breakfast, for lunch and dinner are available a first course, a main course and a dessert lactose- and egg-free. However, it is not possible to guarantee the absolute absence of contamination due to any type of intolerance (except for the packaged products). Although Bluserena cannot in any case offer customized menus prepared ad hoc for individual guests.

**HALF BOARD “PIÙ”.** Buffet breakfast, dinner with table service. Free micro filtered water during meals (wine and other drinks for a fee). Free afternoon snack upon returning from the ski slopes. Children and teenagers can enjoy assisted lunch (if on full board) at Serenino Club, the Mini Club, and at SerenUp, the Teeny Club; those on half board can enjoy lunch by purchasing individual meals.

**FULL BOARD SUPPLEMENT.** In addition to the services provided by Half Board “Più”, it includes lunch with table service and micro filtered water (wine and other drinks for a fee). Reserved lunch and dinner for children and teenagers of the Serenino and SerenUp Clubs. The full board supplement can be booked for a minimum stay of 3 nights and exclusively for the entire duration of the stay. The rate is per person per day starting from 3 years old (children 0-3 years old not completed free). Any extra meals of guests on half board will be charged individually.

# ENTERTAINMENT, PERFORMANCE AND SHOW

**ENTERTAINMENT.** The hotel offers extraordinary entertainment. Not only fun, but also punctual, reliable services for our guests of all ages. Free entertainment, games, evening shows and piano bar.

**CHILDREN,TEENAGERS AND FAMILIES.** Serenino Club is a Mini Club for children aged 3 to 10 it is open from 9:00 a.m. to 6:00 p.m. every day except Sunday. It is a tailor-made space where parents can safely entrust their children to qualified entertainers. Creative- play activities, games, workshops, films and cartoons and afternoon snack are provided. Our staff will help them to put on their ski-gear, taking them to the Ski School and back to the hotel. Children of Serenino can have lunch with the entertainment staff (lunchtime assistance is charged separately for guests in half-board accommodation). SerenUp Club and accompaniment to the Ski School: children aged 11 to 14 can join SerenUp, the Teeny Club, open from 9:00 a.m. to 1:00 p.m. and from 4:00 p.m. to 7:00 p.m. every day except Sunday. They will be involved in sports, games and creative activities. Those skiing will also be accompanied to the Ski School. Teenagers of the Teeny Club can have lunch with the entertainment staff (lunchtime assistance is charged separately for guests in half-board accommodation).

# SKIING AND MUCH MORE

**SKI PASS.** Ski passes (minimum 2 days) valid for the entire Vialattea ski area can be purchased directly at the hotel.

**EQUIPMENT HIRE WITH DELIVERY TO THE SLOPES.** Possibility of renting a wide range of ski equipment at Bluserena's discounted rates on [www.sansicarioaction.it](http://www.sansicarioaction.it), with direct delivery to your personal locker in the heated ski depot at the base of the lifts and provided free of charge.

**SANSICARIO ACTION SKI SCHOOL.**

Bookable before arrival at the hotel at [www.sansicarioaction.it](http://www.sansicarioaction.it), individual courses and, at Bluserena discounted rates, group ski courses. To be sure of course availability, we recommend booking the ski school before arriving at the hotel. Courses can be held in the morning or afternoon.

GROUP COURSE	AGE OF PARTICIPANTS	TIMETABLE	BLUSERENA AFFILIATION RATE
Baby Camp*	From 3 to 5 years old	10.00 a.m./1.00 p.m. 2.00 p.m./5.00 p.m.	€ 125 per person**
Junior Camp	from 6 to 15 years		
Senior Camp	16 years and over		
Snowboard Camp	From 6 to 16 years		

\*The Baby Camp includes ski school and supervised play activities, totalling 15 hours of activities per week.

\*\*Rates may change due to the new taxation of ski schools under the new tax reform.

Reservations for group courses include access to the Ski School Camp with a dedicated area for beginners, equipped with a treadmill, to take their first steps on the snow. The activation of group courses is subject to a minimum of 4 participants per course. Details and conditions at [www.sansicarioaction.it](http://www.sansicarioaction.it).

**NON-SKIERERS CLUB.** Guests who don't ski can spend a pleasant holiday taking part in the free walks organised by “Non-Skiers Club”, together with members of the Entertainment Staff. To breathe in all the atmosphere that a skiing holiday can offer, there are a number of proposals and activities 'tailor-made' to meet every need, with special attention to guests who do not like skiing. Activities will be constantly updated where necessary or useful to ensure the safety of all. Details on excursions are available in the [Bluserena.it/go-en](http://Bluserena.it/go-en) online area.

# CONDITIONS FOR STAY

**RATES.** Dynamic rates and promotions always up to date at [www.bluserena.it](http://www.bluserena.it). Prices and availability can only be reconfirmed at the time of booking.

**ENTERTAINMENTAND SHOWS.** Free entertainment and evening shows, piano bar and games are available.

**CHILDREN’S STAY.** Discounts are applied in accordance with the age of the child at time of the stay (e.g., the discount for children aged 3-8 is only applicable to children who have not yet reached their eighth birthday). **Minors.** In case of minors not accompanied by a parent or authorized person, please contact the Booking at 085.8369777.

**PETS.** Small dogs allowed (maximum 10 kg and only with health certificate) with extra charge. Limited availability, reservation required.

**RESERVATIONS.** For information and bookings: via your trusted agency or directly on [www.bluserena.it](http://www.bluserena.it) or at +39.085.8369777.

**BILLING.** For the amounts paid before your arrival, an electronic invoice will be issued. For services paid for at the hotel, a commercial document will be issued, as Bluserena is equipped with electronic cash registers. If you would like an invoice also for payments at the hotel, this can only be requested before paying directly at the hotel by communicating all the necessary data: surname and name or company name, VAT number or tax code, sdi code or PEC. For tax reasons, in no case can the invoice be requested after payment.

**BEFORE ARRIVAL.** Before your arrival, the personal data of all participants must be filled in with the personalized link that will be communicated by the trusted agency or by Booking Bluserena during the confirmation phase, in order to optimize and secure checkin operations.

**BLUSERENA WARRANTY.** Bluserena Guarantee offers the “Best Price Guarantee” and, completely free of charge, extensive insurance coverage for cancellation or interruption of stay due to illness (including certified Covid-19 illness), accident or other insured event (details on the summary available on [www.bluserena.it/en/bluserena-guarantee](http://www.bluserena.it/en/bluserena-guarantee)). Reserved for residents of Italy or the EEA, under the age of 90, it is to be confirmed at the time of booking and must be extended to all components of the booking, without exclusions. It is non-refundable. The best rates of any “Special Offers” by Bluserena relating to the same services and periods will be applied, upon request by the Customer by the day of arrival. Rates applied to intermediaries, groups, companies, institutions, associations and the like are excluded. In case of interruption of stay due to illness, accident or other insured event (details on the summary sheet) it is necessary to contact the operations center in advance and immediately, before leaving the hotel. On the website [www.bluserena.it](http://www.bluserena.it) the summary of the coverage of the ERGO-Reiseversicherung AG Insurance Policy.

**GUESTS CANCELLATION FEES.** In case of cancellation:

Up to 31 days before arrival: 100€ per room (management fee).

From 30 to 21 days before arrival: 25%.

From 20 to 11 days before arrival: 50%.

10 to 4 days before arrival: 75%.

From 3 to 0 days before arrival, including late arrival or early departure: 100%.

The Bluserena Guarantee, if purchased, is non-refundable. Package with flight: on the air tickets sold by Bluserena (even if included in packages with the stay) the penalties imposed by the carrier apply, which will be communicated from time to time.

**MODIFICATION/CANCELLATION RESERVED TO BLUSERENA.** Even during the season, Bluserena has the right to close the booked facility, reduce the capacity and/or delay for reasons related to potential pandemics. It is understood and accepted that in such circumstances Bluserena may propose at its discretion: (I) re-routing in another Bluserena facility; (II) voucher for the full amount forfeited by Bluserena valid until 31/12/2023, usable at Bluserena facilities; (III) reimbursement of the sums paid by Bluserena only. The guest declares to be satisfied, accepting the foregoing and renouncing any other claim also as compensation. Bluserena is also recognized the right to make changes to the services described in this Price List, should it be prescribed by the competent authorities due to the emergency relating to the pandemic event in progress, or, in any case, at Bluserena's discretion to in order to limit the risk of contagion and/or ensure the safety of guests and employees.

**OVERBOOKING.** In the event that, for whatever reason, Bluserena is unable to provide accommodation and/or in case of overbooking of the structure, Bluserena may re-protect the booking to another structure, its own and/or another company, at its own expense, having at least the same hotel classification, without Bluserena itself incurring any liability and / or charges of any kind.

**BEGINNING YOUR STAY, CHECKING IN AND CHECKING OUT FOR ROOMS. Arrival.** Check-in operations must be carried out by only one guest per household. Arrival and departure on Sunday, unless otherwise specified. Room-keys will be available at 4 p.m. on your day of arrival. The half board treatment includes breakfast and dinner. If you have booked the Full Board supplement, please let us know if you want to start your stay with a lunch or a dinner: if your stay starts with the dinner, then lunch on the day of departure is included (may be replaced by a packed lunch, on request). If the stay starts with lunch, the last meal included is breakfast. Early room delivery is not guaranteed for those who start their stay with lunch. **The departure.** On the day of departure the rooms must be vacated by 10 a.m. Check-out operations must necessarily be carried out the day before departure.

**HOTEL REGULATION.** We want our hotel to be a place of relax, fun, serenity and at the same time safety. Therefore, it is necessary that all guests comply with certain rules of conduct, listed in the "Hotel Regulations" available on [www.bluserena.it](http://www.bluserena.it) and sent to the booking confirmation. Entering the facility requires acceptance.

**SMART CARD.** Upon arrival at the hotel, a Smart Card will be given to be used in the bar and in the restaurant. For each top up made, a voucher of the same amount will be assigned to the Smart Card with which to pay for purchases (multipurpose "consideration" pursuant to Article 6-quater of Presidential Decree no. 633/72, accepted as payments for sales or services). It is possible to top up at any time at the Reception and the bar, for a maximum amount of € 200.00. The Smart Card can be used up to a few moments before departure from the hotel, also to pay the bill for the stay, and can be returned at the Reception, recovering the remaining credit before departure, if greater than or equal to € 1. It will be necessary to show the Smart Card to take advantage of BluserenaPiù Club. For details, see the Regulation.

**IDENTITY DOCUMENTS ON ARRIVAL.** Upon arrival it is mandatory to show the documents certifying the identity of all components of the booking of any age, including minors, pursuant to art. 109 of the Consolidated Law on Public Safety. Failing this, the hotel will apply the discount for the higher age group.

**PRIVACY.** The personal data provided will be processed in accordance with Legislative Decree. Reg. (EU) n. 2016/679, as reported in the information available on <https://www.bluserena.it/en/informativa-privacy>.

**SERVICES NOT INCLUDED IN THE PRICE.** Please note that Ski School courses, ski-hire, skipasses (which may be purchased in the hotel), excursions, transfers, laundry service are not included and are charged separately.

**SMOKING BAN.** Smoking is prohibited in the rooms, indoor spaces and on the porches.

**BLUSERENA WITHOUT BARRIERS.** Sansicario Majestic is a hotel without architectural barriers and is equipped for disabled people. Rooms are available for disabled people and there are reserved parking spaces. Individual accompaniment is not provided.