

GRANVALENTINO VILLAGE

Italy - Puglia - S.S. 106 km 466.600, 74010 Castellaneta Marina (TA)

THE VILLAGE IN SHORT	<p>4-Star village on the coast of Puglia, 556 rooms directly connected to a private sandy beach through a large pine forest. Shuttle to the beach takes about 8 minutes. Seabed suitable for children. Entertainment. Mini clubs with swimming pool, teen and junior clubs. Reserved places on the beach and at the restaurants, tables for 8/9 people with other guests. Rich food offer, buffet and show cooking. Two central restaurants, a grill-house/restaurant on the beach, a grill-house and pizzeria for the evening. Gourmet Restaurant charged separately. Two Mom&Baby kitchens. 3 large swimming pools. Play park with giant games and theatres. Bluwellness. Fitness area with indoor gym and wellness area, sailing centre with Bluserena SeaSport Club, tennis courts, five-a-side football pitches, beach tennis and beach volley courts, archery, shooting range, bowls, table-tennis. Gran Via with shopping gallery. Doctor available H24 (Paediatrician from 17 June to 8 September). Internal parking for all guests. Small dogs allowed.</p>													
ETHRA RESERVE	<p>GranValentino Village is part of the Ethra Reserve: Two 5-Star Hotel and a 4-Star Resort; conference centre; Ethra Thalasso SPA, exclusive beauty SPA of 3,500 mq with two seawater swimming pools, one indoor and one outdoor, seawater tonifying path, Thalasso Oasis, sauna, Turkish bath, whirlpool baths, tanning booth, fitness area, relaxing and remise-en-forme programmes, standard and customized treatments for body and face, massages, Thalassotherapy programmes, physical activities and body rituals.</p>													
SUMMER SEASON 2018	<p>PRICES PER PERSON PER DAY IN A TWIN ROOM, valid for minimum 5 nights stay. Short stays for 1 to 4 nights can be booked at www.bluserena.it/quote. Arrival and departure on Sunday and on Saturday, alternative days available on request. Room keys available from 4 pm return by 10am, unless "Late Check Out" booked (Details below).</p>	A	B	C	D	E	F	G	H	I	L	M	N	
		2/6 10/6 9/9 16/9	10/6 17/6	17/6 24/6	24/6 1/7	1/7 8/7	8/7 29/7	29/7 5/8	5/8 12/8 19/8 26/8	12/8 19/8	26/8 2/9	2/9 9/9	16/9 30/9	
CLASSIC ROOM <i>(Details below)</i>	PIÙ - Bluserena Full Board	76	86	91	96	106	109	115	131	159	99	79	73	
	EXTRA - Bluserena's "All Inclusive"	88	98	103	108	118	122	128	144	172	112	91	85	
PREMIUM ROOM <i>(Details below)</i>	PIÙ - Bluserena Full Board	81	91	96	101	111	114	120	136	164	104	84	78	
	EXTRA - Bluserena's "All Inclusive"	93	103	108	113	123	127	133	149	177	117	96	90	
FAMILY ROOM <i>(Details below)</i>	€ 19 supplement per day per "Classic" and "Premium" Room. At least 4 people in the room .													
COMFORT ROOM <i>(Details below)</i>	PIÙ - Bluserena Full Board	86	96	101	106	121	124	130	146	174	114	89	83	
	EXTRA - Bluserena's "All Inclusive"	98	108	113	118	133	137	143	159	187	127	101	95	
SUITE <i>(Details below)</i>	Supplement per day per room, compared to the Classic: € 80 up to 1 July and from 2 September; € 100 from 1 July to 5 August and from 26 August to 2 September; € 130 from 5 to 26 August.													
SHORT STAY In Classic Room <i>(Details below)</i>	Stays of 1 and 2 nights	106	120	127	134	148	153	161	183	223	139	111	102	
	Stays of 3 e 4 nights	95	108	114	120	133	136	144	164	199	124	99	91	
	Special stay of 4 nights from Sunday to Thursday	76	86	91	96	106	109	115	131	159	99	79	73	
3rd 4th and 5th BED REDUCTION <i>(Age refers to the age of the child at the time of the stay) *Cot and access to Mother & Baby Kitchen included</i>	0/3 YEARS*	3/8 YEARS		8/12 YEARS			12/18 YEARS			FROM 18 YEARS				
	100%	80%		60%			40%			20%				
	<p>CLUB CARD (obligatory for 3-year-olds and above): € 36 per person per week, from the eighth night € 5 per person per day. See "Description of Services". TWIN CLASSIC ROOM USED AS SINGLE (limited number of rooms, subject to availability): daily supplement € 25 from 2 June to 1 July and from 9 to 30 September; € 61 from 1 to 29 July and from 26 August to 9 September; € 75 from 29 July to 12 August and from 19 to 26 August; € 95 from 12 to 19 August.</p> <p>DOG ROOM: small dogs (10 kg max.) are allowed with € 14 supplement per day. They will be accommodated in the garden of the Classic room equipped with dog bed and bowls for food and water. Book in advance. Availability limited to few rooms. See "Description of Services".</p>													
MONEY SAVING IDEAS	<p>ADULT + CHILD or TEENAGER SPECIAL OFFER: the following discounts are also available for children and teenagers to 18 years old in a 2nd bed! From 2 to 24 June and from 9 to 30 September: children aged 0-3 (before the 3rd birthday) 70%, children aged 3-18 (before the 18th birthday) 60%. From 24 June to 9 September: children aged 0-3 (before the 3rd birthday) 40%, children aged 3-18 (before the 18th birthday) 30%. See "Description of Services". Limited offer subject to availability.</p>													
MANY OTHER SERVICES	<p>LATE CHECK OUT: room and beach umbrella available until 2.15 pm on day of departure! € 49 per room. If you choose the Delayed Check-Out, the extra lunch with Full Board "Più" treatment costs € 22, children aged 0-3 (before 3rd birthday) free, children aged 3 to 12 (before 12th birthday) € 14; packed lunch costs € 7 each. Book in advance. See "Description of Services".</p> <p>SERENURSERY for children aged 12 to 36 months (from 2 July to 8 September 2018): € 129 per week; possibility to book the service for half a day at € 74 per week. Daily fee € 25 for up to 4 days; € 15 for half a day. Book in advance. See "Description of Services".</p> <p>FRONT ROW BEACH UMBRELLAS. Price per day: 1st row € 16 up to 28 July and from 26 August, € 19 from 29 July to 25 August; 2nd row € 11; 3rd row € 6. Book in advance.</p> <p>SUNBED: one sunbed included. The second is to book € 7 per day. Book in advance. Subject to availability.</p> <p>BEACH TOWEL HIRE: if not included in option chosen € 4.50 per week. Fee for additional washes. Book on site.</p> <p>PUSHCHAIR HIRE: € 7 per day, € 29 for one week, € 49 for 2 weeks. Book on site, subject to availability.</p> <p>SERENELLA KIT. The exclusive SERENELLA KIT for children: a large Serenella soft toy (50 cm), a 100% cotton Serenella bedspread with piqué weave 260x170 cm, a Serenella Organic Bathroom set (shampoo, bath foam, and body lotion in 100ml bottles) and Serenella sticker. The kit can be requested upon booking (limited availability) € 49 each.</p>													
HOW TO REACH GRANVALENTINO VILLAGE	<p>By car: Arriving from Bari on the East coast take the A14 Bologna to Taranto motorway, to Taranto, then follow the SS106 (superstrada) towards Reggio Calabria to Castellaneta Marina. By train: Taranto railway station is about 40km from the village and Metaponto railway station is about 20km from the village; a transfer service is available on request. By plane: Bari and Brindisi airports are about 100km away (served by motorway or fast road); a transfer service is available on request.</p>													

Prices are inclusive of VAT, but not of any applicable holiday taxes in force, nor of any increases or new taxes (including any increase to the rate of VAT). They include entertainment and evening shows, dancing, games and parties

HERE IS GRANVALENTINO VILLAGE

THE VILLAGE. GranValentino Village is a 4-star Hotel village surrounded by the magnificent nature of the Protected Area of Stornara, within the Ethra Reserve complex. The village, rich in spaces and services, includes several 2- or 3-storey buildings and is located in Castellana Marina, in the Puglia Region. The airports of Bari and Brindisi are about 80 km away. The Ethra Reserve complex also includes the exclusive Ethra Thalasso SPA, which is also available for GranValentino guests upon payment.

ETHRA RESERVE. Nature, wellness and beauty in Apulia, for a unique destination: Kalidria Hotel & Thalasso SPA and Alborèa Ecolodge Resort, beautiful 5-star hotels, and GranValentino Village a 4-star resort. Ethra Reserve is surrounded by the biogenetic reserve of Stornara, a protected area overlooking a long and wild private beach. It also features Ethra Thalasso SPA, an exclusive 3,500-square-metre beauty SPA mq with two seawater swimming pools, one indoor and one outdoor, with two seawater swimming pools, one indoor and one outdoor, seawater tonifying path, Thalasso Oasis, sauna, Turkish bath, whirlpool baths, tanning booth, fitness area. It offers relaxing and remise-en-forme programmes, standard and customized treatments for body and face, massages, Thalassotherapy programmes, physical activities and body rituals.

THE TERRITORY. We are in Puglia, in the heart of an extraordinary territory, rich in beauty and flavours to be discovered. A few km away from Grottaglie, known for its pottery, and the ravines of Ginosa; just 60 km away, you will find the beautiful white towns of Valle D'Itria (Locorotondo, Ostuni and Martina Franca), Alberobello – UNESCO World Heritage Site with its trulli – and Matera, European Cultural Capital of 2019. Lecce, the main town of Salento with its baroque wonders, is about one hour away.

THE SEA AND THE BEACH. A beautiful, shaded pine-wood joins GranValentino Village to the sandy beach, set in a 5-km long stretch of coast. The long and sandy beach can be reached by means of convenient shuttles in just 8 minutes and features a bar and a restaurant, showers, changing rooms, info point. Each family will be assigned their own beach umbrella with a sunbed and a deck-chair. The sea is shallow and the sea-bed is sandy and gently sloping it is ideal for children to go in the water. Sailing boats, windsurfs (except during group lesson times), canoes and pedalos, are available for the Guests to use, as well as group courses of sailing and windsurfing. Sea lovers can also enjoy the services offered by the Bluserena SeaSport Club (some upon payment).

THE ROOMS. GranValentino Village has 556 rooms, in two-floor buildings including Classic, Premium, Family, Comfort Rooms and Suite. Studios for 2 or 3 people, two-room apartments for 4 people and three-room apartments for 5 people are also available.

“Classic” Rooms are equipped with individually-controlled air-conditioning, telephone, TV, fridge, safe and bathroom with shower and hairdryer. On request, upon availability, Dog Room, Classic Rooms equipped with crib and bowls for food and water, to stay with their dog (up to 10 kg).

“Premium” Rooms in addition to the Classic Rooms are equipped with an espresso coffee machine, Wi-Fi internet connection, a 32-inch TV, one beach towel per person (aged 3+) which is exchanged for a clean towel weekly (more frequent towel changes have an extra cost).

As well as, are also available **“Family” Rooms**, consisting of living area with single sofa bed, double bedroom and single bedroom (with changing table and kitchenette) one bathroom, two 32” TVs with Sky Italia channels suitable for children and includes 2 Serenella customized beach towels.

“Comfort” Rooms are also available. In addition to the “Premium” Rooms equipment, the accommodation in a “Comfort” Rooms includes a 32-inch TV with SKY Italia, open minibar (water, 2 canned beverages and beer), one beach towel per person (aged 3+) changed daily, reserved table in the restaurant, beach umbrella in the central part of the beach.

Our **Suites** for an ultimately comfortable holiday: two-room suites with sitting room, double room and single room, equipped with 40”-TV with Sky, open minibar (water, 2 soft drinks and beer), espresso machine, Wi-Fi, one beach towel per person (aged 3+) changed daily, family reserved table at the restaurant, 1st row beach umbrella, 2-people access to the relaxation area at Ethra Thalasso SPA and seawater tonifying programme.

Ground floor rooms have a garden or patio, both private and furnished, while first rooms have balconies. Communicating Classic rooms Classic and rooms for otherwise-abled people are available on request.

DISTANCES IN THE VILLAGE. All the village services are connected by a pedestrian Gran Via. Free shuttles to the beach (taking 8 minutes) runs every day from 8.30 am to 7.30 pm. The shuttles are not equipped with special platform for otherwise-abled people. Cycling is allowed inside the village but only on the reserved cycle paths. It is also possible to hire bikes. Other motorized or electric vehicles are not allowed inside the village.

RESTAURANTS AND BARS. Two central restaurants with air conditioning and reserved tables for 8/9 people, so often shared with other Guests (those staying in Comfort Rooms or Suites have a reserved table). Breakfast, lunch and dinner are served as buffet with show-cooking in the central restaurant.

“Scirò” Restaurant and pizzeria “Pizza & Grill Ethra”. As well as the central restaurant, GranValentino Village has **“Scirò”**, a beach restaurant – open for lunch – and a pizzeria **“Pizza & Grill Ethra”** – open for dinner – both with reserved table per family, available from Monday to Saturday, from 11 June to 15 September. Limited seats available, with different time slots, can be reserved one day in advance.

Coqui Restaurant. Open for dinner from Monday to Saturday, with set gourmet menu, upon reservation and charged separately.

Bars. 4 bars are available for our Guests, including one on the beach.

FOOD INTOLERANCES. Bluserena is particularly careful to its Guests’ wellbeing, both in the offer and in the correct information on allergens. Although it is not possible to offer customized and tailor-made menus for each Guest, we can ensure the following:

Gluten. The buffet at the main restaurant has a salami and a packed products (tarts and crispbread) for breakfast, as well as a first course, second course and dessert for lunch and dinner made with gluten-free ingredients (however, the dishes are prepared in a single kitchen, therefore contamination is possible).

Lactose and eggs. The buffet at the main restaurant has lactose-free and egg-free packed products (tarts, crispbread, yogurt and milk, which is also available at the main café) for breakfast, as well as a first course, second course, a salami, a cheese and a dessert without lactose and eggs for lunch and dinner. However total absence of contamination cannot be guaranteed as there is a single kitchen (except for the above mentioned packed products).

MOTHER & BABY KITCHEN. Parents who prefer to cook and prepare meals for their children can use two Mother and baby kitchens which are accessible 24 hours a day. Assistance is provided and basic foods are available at main mealtimes. Facilities include electric hobs, fridge, sink, tables, chairs, high-chairs, pots and pans, bottle-warmer, microwave oven, blender, sterilizer and homogenizer. At main mealtimes vegetable and meat broths, vegetable puree, small pasta, slices of meat, fish fillets, ham, dairy products, fresh fruit, fresh milk, yoghurt, jams, tea, chamomile tea and biscuits are available (baby foods, processed cheeses and powdered and liquid baby milk are not provided).

ENTERTAINMENT AND SHOWS. GranValentino Village offers some of the best in Italian Entertainment with a team of over 50 entertainment staff. Not only fun, but also punctual, reliable services for our guests of all ages - children’s and teenager’s clubs, games and parties, races and tournaments, live music, dances and open air discos and excursions. Shows in the large amphitheater every evening musicals, cabaret, variety and games.

KIDS FRIENDLY HOLIDAY. Bluserena villages are the first in Italy to receive the quality brand “KIDS FRIENDLY HOLIDAY”, awarded by the National Associations of Paediatricians Cipe-Sispe-Sinspe. Our services, equipment and comfort are designed to meet also the needs of children, kids and their parents, to provide fun as well as safety, with a constant and thorough maintenance activity.

FAMILIES WITH CHILDREN AND TEENAGERS. Families can enjoy three large **swimming pool** and a **big playground**. Parents who want to cook and prepare meals for their children can use our two comfortable **Mother & Baby’s Kitchens**, available 24 hours a day. Our Serenino, SereninoPiù, Serenup and Serenhappy Clubs are tailored to allow parents to safely leave their children with our professional entertainment staff. Creative-play activities, games, workshops are provided. All services listed below are available from 4 June to 8 September. The Serenino and the SereninoPiù Clubs are available throughout the summer season. Children aged 3 to 5 may join the **Serenino Club** and for children aged 6 to 10 there is the **SereninoPiù Club** (kids aged 10 may choose between SereninoPiù and Serenup). The Clubs are open every day, from 09.30am to 6.30pm (Monday from 09.00am), both clubs have their own specially designed area, with swimming-pool and games. Kids aged 10 to 14 can join **SerenUp** (kids aged 14 may choose between Serenup and Serenhappy) and teenagers from 14 to 17 can join **Serenhappy**, and will be involved in games, sports activities, drama, shows, and much more. The clubs are open every day except Sunday, from 9.00am to 12.30pm and from 3.00 to 7.00pm. It is possible to have lunch with entertainment staff.

Children aged 5 to 17 can also participate in our **Dance school** (to learn the basics of dance and classic dance for children aged 5 to 7 and modern dance for children aged 8 to 17), and children aged 5 to 14 can also participate in our **Football training**, clothing/kit supplied by Bluserena, and our **Swimming school** all with qualified instructors.

The whole family will have fun with the **Bluserena Circus**, learning the fundamentals of circus acts, juggling, acrobatics and clowneries.

SERENURSERY. GranValentino Village offers the Serenursery (nursery service): our experienced staff will take care of babies aged 12 – 36 months in their own reserved area. Available every day except Sundays from 9am to 12.30pm and from 3.30pm to 6.30pm, from 2 July to 8 September 2018, upon payment.

PARTIES AND SHOWS. Every evening musicals, cabaret, comedy and variety shows.

BLUSERENA BAILA. Every type of dance lesson every day, to experience the rhythms of the whole world! From Salsa, Merengue and Bachata, without neglecting group and ballroom dancing.

BLUSERENA CARD-PLAYING CLUB. A card-games Club. During the day and in the evening there are tournaments in Scala Quaranta, Texas Hold'em Poker, Burraco, Briscola, and Scopone.

SPORT. The village has 2 big swimming pool with hydro massage and a pool for swimming. Our Guests can take part in group lessons of swimming, sailing, windsurfing and from 4 June to 8 September, tennis lesson and archery are also available. Moreover, multi-use courts tennis and five-a-side football pitches, bowls on synthetic grass, archery, beach volleyball with floodlighting and table tennis. On the Beach the Bluserena Seasport Club: a rich offer of nautical sports and underwater attractions, with a team of professional and qualified instructors. Free: group lessons of sailing and windsurfing for adults and kids. Free use of canoes, Paddle Surf, sail boats and windsurfs (except during group lessons hours), charter tours introducing to sailing with the Tridente, with qualified instructors. Upon payment: intensive and individual lessons of sailing (Baby Boats are available for very young guests) and windsurfing; Wakeboard; speedboat tow; excursions on boats or dinghies. “Riva dei Tessali” golf court is just a few km away from the hotel.

FITNESS WITH WELLNESS CENTRE. As well as enjoying the modern gym with isotonic machines, dumbbells, treadmill and spinning bikes, group exercises at fixed times with qualified trainers, fitness enthusiasts can perform many other activities: muscular awakening in the morning, Stretch and Tone, Total Body and Aquagym, Acqua Boxing, Nordic Walking and Pilates. A wellness area with Turkish bath, sauna and massages is integrated into the GranValentino Village (upon payment).

THALASSO SPA. Ethra Thalasso SPA, the exclusive 3,500-square-metre beauty SPA of Ethra Reserve, is a perfect place with wellness programmes, relaxation and remise en forme, whirlpool baths, two seawater swimming pools – one indoor and one outdoor, seawater tonifying programme and Thalasso Oasis. It is accessible upon payment with a wide range of treatments including thalassotherapy, beauty treatments and massages. Moreover, a specialized doctor is available for creating customized remise en forme programmes.

SERVICES AND SHOPS. Ethra Reserve has a boutique and shops, a travel agent for car hire and transfers.

BLUSERENA WITHOUT BARRIERS FOR OUR DISABLED FRIENDS. GranValentino Village is a village without architectural barriers and is equipped for disabled people. Rooms are available for disabled people and there are reserved parking spaces, amphitheater seating and beach spaces (near the walkway). A Job chair is available in the village, designed for use in the sea. Moreover, wheelchairs can be rented upon request. Personal escorting service not available.

TRANSFERS AND CAR RENTAL. The transfer from the airport or railway station can be booked. Moreover, cars can be rented inside the resort. An unattended private car park is available.

WORLD CUP. Available with a giant screen space for viewing the most important 2018 World Cup games

INTERNET. Free Wi-Fi connection in main communal areas and in the Premium Room, Comfort Room and Suite.

MEDICAL ASSISTANCE. A doctor is resident in the village and on call 24 hours a day (Pediatrician from 17 June to 8 September). The surgery is open a few hours each day, (morning and afternoon) with doctor visit free of charge. Doctor visit upon payment outside consulting hours and outside the doctor's surgery.

ANIMALS. Dog Rooms are available upon request, which can host small dogs (max 10 kg) (See "Services details"). No other animals are allowed.

DESCRIPTION OF THE SERVICES AND CONDITION FOR STAY

FULL BOARD "PIU" - Bluserena Full Board treatment (and much more). It includes:

Two **central restaurants:** buffet breakfast with a jug of coffee, buffet service lunch and dinner with show-cooking, filtered tap water and draught wine. The same seat is reserved for the whole week at tables for 8-9 people, often with other Guests, children's lunches in the mini, teeny and junior clubs from 4 June to 8 September, snacks available on the beach from 11am to 12.30am.

As well as the central restaurant, GranValentino Village has a **beach restaurant**, open for lunch, and a **grill house/pizzeria**, open for dinner, both with reserved table per family, available from Monday to Saturday from 11 June to 15 September. Both subject to limited availability, possibly with turns at different time slots, they can be reserved in the village one day in advance.

Coqui gourmet restaurant is available for dinner, charged separately and upon reservation, with fixed gourmet menu (closed on Sunday).

Our **bars** serve microfiltered water.

Beach: a reserved beach umbrella with a sunbed and a deck-chair for each family.

Mother & Baby Kitchen. Parents who prefer to cook and prepare meals for their children can use two large Mother and baby kitchens which is accessible 24 hours a day. Assistance is provided and basic foods are available at main mealtimes.

Payment only with smart card.

"EXTRA" - Bluserena's All-Inclusive Offer.

This option can be booked for at least 7 nights (and for all the people included in the booking). It includes strictly individual drinks, which can be enjoyed up until to 2pm on the day of departure. As well as the services included in the Full Board Più treatment, we offer the following beverage consumption options:

At the main bar. Espresso, cappuccino, decaffeinated coffee and barley coffee. We also offer cappuccino with soy milk, warm milk and coffee macchiato, Ginseng flavored coffee, American brewed coffee, caffè corretto (or "espresso corretto"), cream coffee. Herbal teas are on hand, draught or on the tap drinks in 20cl glasses are available too. We offer a choice of ice cold lemon or peach teas, lemonade, tonic water, citron juice, chinotto and gassosa, orange soda, coke (or pepsi at the hotel's discretion); fruit juices (pineapple, A+C+E, peach, apricot, red orange and pear), syrups (cherry, almond milk, mint and orgeat), mineral water (glass), draft beer in a 20 cl glass, granite, one white and one red wine, or prosecco are also offered; liqueurs, aperitifs, vermouth, grappa and amari are also available. Cocktails, Champagne and all alcoholic beverages (grappe, liqueurs and sparkling wines) defined as special on the bar price list are excluded.

Bar restaurant point. Espresso and cappuccino, decaffeinated coffee and barley coffee. Cappuccino with soy milk; warm milk and warmed milk with a dash of coffee in it. At lunch and dinner from 3 years old and up, an on the tap drink is served: the drink, (one drink per person) comes in a 40-cl sized cup and orange juice, beer and coke (or pepsi at the hotel's discretion), may be chosen. This service also includes one beach towel per person (12 years of age and up), which is exchanged for a clean towel weekly (more frequent towel changes have an extra cost). To access the services, clients need to use the provided Smart Card and wear the special bracelet. Extra Formula cannot be used to offer beverages to third parties. The formula can be revoked by the customer at any time, but it also can be revoke by Bluserena in cases where Regulation infringements have been ascertained; in either of the aforementioned situations, the Full Board Più prices will be reinstated. Extra Formula is subject to limited availability.

CLUB CARD. Membership is required for people aged 3+ and allows use of the sports fields and equipment, beach services, and to take part in tournaments and group classes, as well as the services of the Serenino, SereninoPiù, Serenup and Serenhappy clubs.

ENTERTAINMENT AND SHOWS. Our Guests can enjoy entertainment and evening shows, games, balls and parties free of charge.

1 ADULT + CHILD (or TEENAGER). Discounts for children in an additional bed, in the room with an adult. If there are more children, the offer is applied to just one, and the others benefit from the reductions for the 3rd, 4th and 5th bed. The offer is subject to limited availability and is only valid with one adult per family and only for one room per family.

BLUSERENA SHORT STAYS. Stays shorter than a week can be booked at www.bluserena.it/quote, as Full Board "Più" treatment and in Classic room with prices subject to change (generally higher than the daily prices for weekly stays) and limited availability. In case of extension, starting from the 5th night, the price list will be applied and the Club Card will be available upon payment.

ON HOLIDAY WITH YOUR DOG. GranValentino Village allows you to bring your little dog (only small dogs 10 kg max. accompanied by a health certificate are allowed). The dog will stay in the garden of your room, equipped with a dog bed and bowls for food and water, walk around the village in the reserved areas and on specific paths (e.g., not on the beach, in the restaurant and the village square) with a muzzle and on a leash. Dog food is not provided. The availability is limited and no other animals are allowed.

SERENURSERY. Mums can rely on qualified staff to take care of their 12 to 36-month-old children. The staff will entertain children in the play area and take care of them in the air-conditioned napping area and in the baby-changing station, equipped with all that is required to ensure their comfort and hygiene. They will provide them with snacks. Mums just have to provide bibs, baby's bottles and dummies, anti-slip socks, sunblock and nappies. Mums can take part in some of the activities dedicated to their babies. The service is available, on payment of the appropriate fees, every day except Sundays, from 9am to 12.30pm and from 3.30 to 6.30pm from 2 July to 8 September 2018.

BOOKING. For information and bookings, please visit www.bluserena.it/quote or contact Booking Bluserena on (0039) 085 8369777. The whole amount should be paid when booking; however, it is also possible to pay a 10% deposit of the whole amount as confirmation, and the remaining amount shall be paid no later than 21 days before the holiday. Payments can be made by bank transfer or credit card in the area www.bluserena.it/perchihaprenotato.

CANCELLATION FEES. The following cancellation fees are applied on the total amount of the booking:

- cancellations up to 21 days before arrival: 10%;
- cancellations from 20 to 10 days before arrival: 50%;
- cancellations from 9 to 4 days before arrival: 75%;
- cancellations from 3 to 0 days before arrival: 100%.

CHECKING IN AND CHECKING OUT FOR ROOMS AND BEACH UMBRELLAS. Please let us know if you want to start your stay with a lunch or a dinner: if your stay starts with the dinner, then lunch on the day of departure is included (may be replaced by a packed lunch, on request); if the stay starts with lunch, the last meal included is breakfast. Room keys and beach umbrellas will be available by 4pm on your day of arrival. We cannot guarantee an early availability in case of a stay starting at lunch. On the day of departure, rooms and beach umbrella must be returned by 10am.

By reserving our **"Delayed Check-out"** option (upon payment, availability limited) rooms and beach umbrellas are available until 2.15pm on the day of departure (Delayed Check-out can be requested upon booking or book on site within 2 days before the departure).

SMART CARD. Upon your arrival, you will be given a Smart Card: a prepaid card that must be used for payment at the bars, restaurant and Punto Blu. Any unused residual amount on the card will be returned. The Smart Card will also include the credit for the included services in the All Inclusive Extra and Club BluserenaPiù offers: please show your Card to use them.

CHILDREN'S STAY. Discounts are applied in accordance with the age of the child at time of the stay (e.g., the discount for children aged 0-3 is applied to children who have not yet had their 3rd birthday).

ID DOCUMENTS. Documents confirming the identity of all the people included in the booking must be shown on arrival, including for minors of any age, pursuant to art. 109 of the Italian Consolidated Act on Public Safety. Otherwise, the hotel may only give any applicable discounts relating to a higher age group.

SERVICES AVAILABLE UPON PAYMENT. Individual sports' lessons, Bluwellness treatments and Ethra Thalasso SPA services, Coqui Restaurant, some services of the Bluserena Sea Sport Club, excursion, transfer, car and bike hire, medical assistance outside consulting hours and outside the doctor's surgery, as well as any other service indicated on the price list.