

DESCRIPTION OF SERVICES

ROOMS

CALASERENA RESORT

There are 317 rooms renovated in 2024 in two- or three-storey buildings, divided into Classic, Superior, Premium and the brand-new Suites, all with Wi-Fi. Interconnecting rooms and rooms for the disabled are available on request.

Classic Rooms

Rooms for 2 guests with renovated sleeping area in 2024, in some it is possible to add a cot or a single sofa bed. They are equipped with individually controlled air conditioning, TV, mini-fridge, safe, bathroom. Available Classic on the ground floor without garden, Classic Garden with garden, Classic on the 1st floor without balcony and Classic Balcony on the 1st or 2nd floor with balcony.

Superior Rooms

Rooms for 3 guests with renovated sleeping area in 2024, with a double bed and a single bed, located on the ground floor. They are equipped with individually controlled air conditioning, TV, mini-fridge, safe, bathroom. Superior Garden with garden available.

Superior Quadruple Rooms

Rooms with up to 4 beds with renovated sleeping area in 2024, located in the most central area of the resort, on the ground floor. 3rd and 4th beds in sofa bed. They are equipped with individually controlled air conditioning, TV, mini-fridge, safe, bathroom.

Premium Balcony Rooms

Rooms for 2 guests with renovated sleeping area in 2024, in the most central area of the resort, located on the first or second floor with a balcony. They also have a kettle with tea and herbal teas, espresso machine, open mini bar (water, 2 soft drinks and beer), rental of one beach towel per person (from age 3) with daily change.

Premium Quadruple Garden Rooms

Rooms for 4 guests with renovated sleeping area in 2024, centrally located, all on the ground floor with garden. The 3rd and 4th beds are in a pull-out sofa bed. They also have a kettle with tea and herbal teas, espresso machine, open mini bar (water, 2 soft drinks and beer), rental of one beach towel per person (from age 3) with daily change.

Suites

Suites from 32 to 35 square metres, up to 4 guests completely renovated in 2024. Double room: sleeping area with double bed and living area with double sofa bed or double chaise-longue. They also have a kettle with tea and herbal teas, espresso machine, open mini bar (water, 2 soft drinks and beer), TV with Sky, rental of one beach towel per person (from age 3) with daily change, 'La Brezza' restaurant, reserved for suite guests. Also available are the Garden Suite with garden and the Balcony Suite on the first floor with terrace.

Dog Rooms

Classic Dog Rooms are available on request, on the ground floor with an enclosed garden, where small dogs of up to 10 kg are allowed. The garden is equipped with a kennel and bowl. Limited availability, reservation required.

IS SERENAS BADESI RESORT

There are 363 brand-new rooms in two-storey buildings, divided into Classic, Superior, Family, Junior Suite, Prestige and Single, all with Wi-Fi. Communicating rooms and rooms for the disabled are available on request.

Classic Rooms

From 19 to 25 square metres for two guests, equipped with individually controlled air conditioning, TV, mini-fridge, espresso machine and kettle with tea and herbal teas, safe, bathroom. A cot can be added. Available Classic on the ground floor (without garden) or first floor, some with balcony; Classic Garden on the ground floor with garden.

Superior Rooms

From 20 to 30 square metres for two to three guests, equipped with individually controlled air conditioning, TV, mini-fridge, espresso machine and kettle with tea and herbal teas, safe, bathroom. Superior on the ground floor (without garden) or first floor, some with balcony; Superior Garden on the ground floor with garden.

Family Rooms

27 to 43 square metres for four guests (5th bed on request). Accommodations consisting of two rooms with one bathroom. They are equipped with individually controlled air conditioning, TV with Sky also for CHILDREN, mini-fridge, espresso machine and kettle with tea and herbal teas, safe and 2 complimentary Serenella beach towels. Family rooms are available on the ground floor (without garden) or first floor with balcony; Family Garden rooms are on the ground floor with garden.

Junior Suites

From 29 to 35 square metres for two guests, consisting of two rooms: living area and sleeping area (in some the rooms are divided by a door). They are equipped with individually controlled air conditioning, TV with Sky channels, mini-fridge, espresso machine and kettle with tea and herbal teas, safe, bathroom. Junior Suite Garden and Junior Suite on the 1st floor with balcony also available.

Prestige Double Rooms

From 21 to 30 square metres for two guests, with the possibility of adding a cot. In addition to the Classic rooms, they offer an exclusive swimming pool with bar, reserved area in the restaurant with buffet breakfast, lunch and dinner with table service, dedicated reception and check-in area, TV with SKY channels, open fridge bar, bathrobe in the room (from age 12), rental of one beach towel per person (from age 3) with daily change. For those booking the Prestige Double room, a larger beach umbrella in the central area with 3 sun loungers. Prestige Double Garden and Prestige Double rooms on the 1st floor are also available, some with balconies.

Prestige Triple Rooms

23 to 32 square metres for two to three guests. In addition to the Classic rooms, they offer an exclusive swimming pool with bar, reserved area in the restaurant with buffet breakfast, lunch and dinner with table service, dedicated reception and check-in area, TV with SKY channels, open fridge bar, bathrobe in the room (from age 12), rental of one beach towel per person (from age 3) with daily change. For those booking the Prestige Triple room, a larger beach umbrella in the central area with 3 sun loungers. Prestige Triple Garden and Prestige Triple rooms on the 1st floor are also available, some with balconies.

Prestige Terrace Rooms

From 26 to 30 square metres for two to three guests. Located on the 1st floor of the central building, they have a large furnished terrace. In addition to the Classic rooms, they offer an exclusive swimming pool with bar, reserved area in the restaurant with buffet breakfast, lunch and dinner with table service, dedicated reception and check-in area, TV with SKY channels, open fridge bar, bathrobe in the room (from age 12), rental of one beach towel per person (from age 3) with daily change. For those booking the Prestige Terrace room, a larger beach umbrella in the central area with 3 sun loungers.

Prestige Family Rooms

30 to 40 square metres for four guests. In addition to the Classic rooms, they offer an exclusive pool with bar, reserved area in the restaurant with buffet breakfast, lunch and dinner with table service, dedicated reception and check-in area, TV with SKY channels, open mini bar, bathrobe in the room (from age 12), rental of one beach towel per person (from age 3) with daily change and 2 complimentary Serenella beach towels. For those booking the Prestige Family room, a larger beach umbrella in the central area with 3 sun loungers. Prestige Family Garden and Prestige Family rooms on the 1st floor with balcony also available.

Single Rooms

Rooms for one guest with French-style double bed. Equipped with individually controlled air conditioning, TV, Wi-Fi, mini-fridge, espresso machine and kettle with tea and herbal teas, safe, bathroom.

Dog Rooms

Available on request Classic, Superior or Family Dog Room, on the ground floor with enclosed garden, where small dogs of up to 10 kg are allowed. The garden is equipped with a kennel and bowl. Limited availability, reservation required.

TORRESERENA RESORT

400 rooms with renovated sleeping area in 2023 and renovated bathrooms in 2024, in 2-storey buildings, divided into Classic, Superior, Family and Premium rooms, all with Wi-Fi. The rooms on the ground floor, some have a garden, those on the first floor have a balcony. Communicating rooms and rooms for the disabled are available on request.

Classic Rooms

Rooms for 2 guests with renovated sleeping area in 2023 and renovated bathrooms in 2024, in some a cot can be added. They are equipped with individually controlled air conditioning, TV, mini-fridge, safe, bathroom. Classic rooms on the ground floor are without a garden, Classic rooms on the 1st with balcony. Also available Classic Garden rooms, with garden.

Superior Triple Rooms

Rooms for 2 or 3 guests with renovated sleeping area in 2023 and renovated bathrooms in 2024, in some it is possible to add a cot. They are equipped with individually controlled air conditioning, TV, mini-fridge, safe, bathroom. The Superior Triple rooms on the ground floor are without a garden, those on the 1st floor have a balcony. Superior Triple Garden rooms, with garden, are also available.

Superior Quadruple Rooms

Rooms for 4 guests with renovated sleeping area in 2023 and renovated bathrooms in 2024, in some a cot can be added. They are equipped with individually controlled air conditioning, TV, mini-fridge, safe, bathroom. The Superior Quadruple rooms on the ground floor are without a garden, those on the 1st floor have a balcony. Superior Quadruple Garden rooms with garden also available.

Family Rooms

Rooms of 30 square metres for 4 or 5 guests with renovated sleeping area in 2023 and renovated bathrooms in 2024, a cot can be added. They consist of two rooms (not separated by a door) with a single bathroom, equipped with a kettle with tea and herbal teas, TV with Sky channels also for children, 2 complimentary Serenella beach towels. Also available are Family Garden rooms with garden and Family rooms on the 1st floor with balcony.

Premium Rooms

Rooms for 2 or 3 guests with renovated sleeping area in 2023 and renovated bathrooms in 2024, located in the area close to the main services, are equipped with individually controlled air conditioning, TV, mini-fridge, safe, bathroom, kettle with tea and herbal teas, espresso machine, open fridge bar (water, 2 soft drinks and beer), rental of one beach towel per person (from age 3) with daily change. Premium rooms on the ground floor are without a garden, those on the 1st floor have a balcony. Premium Garden with garden also available.

Premium Quadruple Rooms

Rooms for 4 guests with renovated sleeping area in 2023 and renovated bathrooms in 2024, located in the area close to the main services, are equipped with individually controlled air conditioning, TV, mini-fridge, safe, bathroom, kettle with tea and herbal teas, espresso machine, open fridge bar (water, 2 soft drinks and beer), TV, rental of one beach towel per person (from age 3) with daily change. The Premium Quadruple rooms on the ground floor are without a garden, those on the 1st floor have a balcony. Premium Quadruple Garden rooms with garden are also available.

Dog Rooms

Classic Dog Rooms are available on request, on the ground floor with an enclosed garden, where small dogs of up to 10 kg are allowed. The garden is equipped with a kennel and bowl. Limited availability, reservation required.

GRANSERENA HOTEL

317 rooms renovated in 2023, in a 6-storey building, divided into Classic, Superior, Premium, Family and the brand-new Junior Suites,

all with Wi-Fi. Rooms for the disabled are available on request.

Classic Rooms

Rooms for 2 guests with renovated sleeping area in 2023, in some it is possible to add a third bed. They are equipped with individually controlled air conditioning, TV, mini-fridge, safe, bathroom. Classic rooms are on the first floor without a balcony, Classic Sea View rooms have a balcony and sea view, Classic Balcony rooms have a balcony.

Superior Triple Balcony Rooms

Rooms for 2 or 3 guests with balcony with renovated sleeping area in 2023. A cot can be added. They are equipped with individually controlled air conditioning, TV, mini-fridge, safe, bathroom. Superior Triple Sea View rooms are also available, with a balcony overlooking the sea.

Superior Quadruple Balcony Rooms

Rooms for 4 guests with a balcony with renovated sleeping area in 2023. The double bed area is divided from the single bed area by furniture elements. They are equipped with individually controlled air conditioning, TV, mini-fridge, safe, bathroom. Superior Quadruple Sea View rooms are also available, with a balcony overlooking the sea.

Family Rooms

Rooms of 30 square metres for 4 guests on the first floor without balcony with renovated sleeping area in 2023. They consist of two rooms with a dividing door and a single bathroom. In addition to the facilities of the Classic rooms, they have a kettle with tea and herbal teas, TV with Sky channels (available during the summer season) also for children, and 2 complimentary Serenella beach towels.

Premium Triple Sea View Rooms

Rooms for 2 or 3 guests with a balcony overlooking the sea (3rd, 4th or 5th floor) with renovated sleeping area in 2023. In addition to the facilities of the Classic rooms, they have a kettle with tea and herbal teas, espresso machine, open mini bar (water, 2 soft drinks and beer), rental of a beach towel per person (from age 3) with daily change.

Premium Quadruple Sea View Rooms

Rooms for 4 guests, with balcony overlooking the sea with renovated sleeping area in 2023. The double bed area is divided from the single bed area by furniture elements. In addition to the facilities of the Classic rooms, they have a kettle with tea and herbal teas, espresso machine, open mini bar (water, 2 soft drinks and beer), rental of a beach towel per person (from age 3) with daily change.

Junior Suite Balcony

Rooms of 41-45 square metres for up to 4 guests, with the possibility of adding a cot, renovated in 2024. They are located on the top floor (top floor not served by a lift) and consist of a living area with a double sofa bed and a sofa and a sleeping area with a double bed. The two areas are divided by furniture elements. Spacious bathroom and large balcony. In addition to the facilities of the Classic rooms, they have a kettle with tea and herbal teas, espresso machine, Wi-Fi connection, TV with Sky (available during the summer season), open mini bar (water, 2 soft drinks and beer), rental of one beach towel per person (from age 3) with daily change.

Junior Suite Sea View

Rooms of 45 square metres for up to 4 guests renovated in 2024, with the possibility of adding a cot. They are located on the top floor (top floor not served by a lift) and consist of a living area with a double sofa bed and a sofa and a sleeping area with a double bed. The two areas are divided by furniture elements. Large balcony with sea view. In addition to the facilities of the Classic rooms, they have a kettle with tea and herbal teas, espresso machine, Wi-Fi connection, TV with Sky (available during the summer season), open mini bar (water, 2 soft drinks and beer), rental of one beach towel per person (from age 3) with daily change.

SIBARI GREEN RESORT

There are 460 rooms in two-storey buildings, ranging from 200 to 700 m from the sea. They are divided into Classic, Superior, Family and Premium rooms. Rooms on the ground floor have a garden, those on the first floor a small balcony. Communicating rooms and rooms for the disabled are available on request.

Classic Garden Rooms

Rooms for 2 guests, some with the possibility of a 3rd bed in a sofa bed or cot. They are equipped with air conditioning, TV, mini-fridge, safe, and bathroom. They are all on the ground floor with a garden. Also available with bathroom with furniture for the disabled.

Classic Balcony Rooms

Rooms for 2 guests with the possibility of adding a cot. They are equipped with individually controlled air conditioning, TV, mini fridge, safe, and bathroom. They are located on the first floor and have a balcony.

Superior Rooms

Rooms for 2 or 3 guests, with a 3rd bed in a single sofa bed. They are equipped with individually controlled air conditioning, TV, mini fridge, safe, and bathroom. Available Superior Garden and Superior Balcony on the first floor.

Superior Quadruple Rooms

Rooms for up to 4 guests, with a 4th bed in a single sofa bed. They are equipped with individually controlled air conditioning, TV, mini-fridge, safe, and bathroom. Superior Quadruple Balcony rooms are available on the first floor and Superior Garden rooms on the ground floor, some with bathroom for the disabled. All in the hall area, 700 m from the sea.

Superior Quintuple Rooms

Rooms for 4 or 5 guests, with the possibility of adding a cot. They consist of two rooms separated by a door: an area with two single beds, a double room with a single sofa bed, a bathroom. They are equipped with individually controlled air conditioning, TV, mini-fridge, safe. Superior Quintuple Balcony on the first floor with balcony and Superior Quintuple Garden on the ground floor are available. They are all in the lobby area, 700 m from the sea.

Family Garden Rooms

Rooms for 4 or 5 guests with the possibility of adding a cot. Also available up to 6 beds on request. They consist of two rooms separated by a door: an area with two single beds, a double room with a single sofa bed, a bathroom. They are equipped with individually controlled air conditioning, TV with Sky also for children, mini-fridge, kettle with tea and herbal teas, safe and 2 complimentary Serenella beach towels. They are on the ground floor with a garden, in the hall area, 700 m from the sea.

Premium Double Rooms

Rooms for two guests with the possibility of adding a cot, located in the central area of the Resort. In addition to the facilities of the Classic rooms, they have a kettle with tea and herbal teas, espresso machine, Wi-Fi, open fridge bar (water, 2 soft drinks and beer), rental of a beach towel per person (from 3 years old) with daily change. Premium Double Garden on the ground floor and Premium Double Balcony on the first floor are available.

Premium Triple Rooms

Rooms for 2 or 3 guests with a 3rd bed in a single sofa bed, with the possibility of adding a cot. They are in the central area of the Resort and, in addition to the facilities of the Classic rooms, have a kettle with tea and herbal teas, espresso machine, Wi-Fi, open mini-bar (water, 2 soft drinks and beer), rental of a beach towel per person (from 3 years of age) with daily change. Premium Triple Garden on the ground floor and Premium Triple Balcony on the first floor are available.

Premium Quadruple Rooms

Rooms for 3 or 4 guests with a 4th bed in a single sofa bed. They are in the central area of the Resort and, in addition to the facilities of the Classic rooms, have a kettle with tea and herbal teas, espresso machine, Wi-Fi, open mini-bar (water, 2 soft drinks and beer), rental of one beach towel per person (from 3 years of age) with daily change. Premium Quadruple Garden on the ground floor and Premium Quadruple Balcony on the first floor are available.

SERENUSA RESORT

494 rooms renovated in 2023, located in two- or three-storey buildings, on average 300 m from the sea. They are divided into Classic, Superior, Family, Premium and communicating rooms, all with Wi-Fi. The rooms on the ground floor have a garden, those on

the first and second floors a balcony. Rooms for the disabled are available on request.

Classic Room

Rooms for 2 guests with renovated sleeping area in 2023, some with the possibility of a 3rd bed in a single sofa bed. They are equipped with individually controlled air conditioning, TV, mini-fridge, safe, bathroom. Classic Garden on the ground floor and Classic Balcony on the 1st or 2nd floor are available.

Superior Room

Rooms for 3 guests with renovated sleeping area in 2023, with the possibility of an additional 4th bed in a single sofa bed. They are equipped with individually controlled air conditioning, TV, mini-fridge, safe, bathroom. Available Superior Garden on the ground floor and Superior Balcony on the 1st or 2nd floor.

Superior Quadruple Room

Rooms for 4 guests with renovated sleeping area in 2023, consisting of two rooms divided by furniture elements. They are equipped with individually controlled air conditioning, TV, mini-fridge, safe, bathroom. Available Superior Quadruple Garden on the ground floor and Superior Quadruple Balcony on the 1st or 2nd floor.

Family Room

Rooms with 4 beds with renovated sleeping area in 2023, consisting of two rooms divided by furniture elements. They are equipped with individually controlled air conditioning, TV with Sky also for children, mini-fridge, kettle with tea and herbal teas, safe and 2 complimentary Serenella beach towels. Available Family Garden on the ground floor and Family Balcony on the 1st or 2nd floor.

Communicating Balcony Rooms

Two communicating rooms for 5 or 6 guests with renovated sleeping area in 2023, each with its own bathroom: a double room with an extra bed in a single sofa bed, communicating with a triple room. They are equipped with individually controlled air conditioning, TV, mini-fridge, safe, located on the 1st or 2nd floor with balcony.

Premium Room

Rooms for two guests with renovated sleeping area in 2023, some with the possibility of adding a third bed in a single sofa bed. In addition to the facilities of the Classic rooms, they have a kettle with tea and herbal teas, espresso machine, Wi-Fi, open mini bar (water, 2 soft drinks and beer), rental of one beach towel per person (from 3 years) with daily change. Available Premium Garden on the ground floor, Premium Balcony on the 1st or 2nd floor with small balcony, Premium Sea View on the 1st or 2nd floor with small sea view balcony.

Premium Triple Room

Rooms for three guests, with the possibility of adding a fourth bed in a single sofa bed, with renovated sleeping area in 2023. In addition to the facilities of the Classic rooms, they have a kettle with tea and herbal tea, espresso machine, Wi-Fi, open mini bar (water, 2 soft drinks and beer), rental of one beach towel per person (from 3 years) with daily change. Premium Tripla Garden on the ground floor, Premium Tripla Balcony on the 1st or 2nd floor, Premium Tripla Sea View on the 1st or 2nd floor with small balcony with sea view are available.

Premium Quadruple Sea View Room

Rooms for 4 guests with renovated sleeping area in 2023, consisting of two rooms divided by furniture elements. In addition to the facilities of the Classic rooms, they have a kettle with tea and herbal teas, espresso machine, Wi-Fi, open mini-bar (water, 2 soft drinks and beer), rental of one beach towel per person (from 3 years old) with daily change. They are located on the 1st or 2nd floor with a small balcony overlooking the sea.

SERENÈ RESORT

484 rooms renovated in 2023, bathrooms in all rooms renovated in 2024. The rooms are located in two-storey buildings, very close to the sea (300 m), divided into Classic, Superior, Family and Premium

rooms, all with Wi-Fi. Rooms on the ground floor have a garden, those on the first floor a small balcony. Communicating rooms and rooms for the disabled are available on request.

Classic Garden Rooms

Room for two guests with the possibility of an extra bed in a single sofa bed or pouf, with sleeping area renovated in 2023 and bathroom in 2024. They are on the ground floor with garden, equipped with individually controlled air conditioning, Wi-Fi, TV, mini fridge, safe, and bathroom. Communicating Classic Garden and Classic Garden with bathroom for the disabled are available.

Classic Balcony Rooms

Room for two guests with the possibility of an extra bed in a single sofa bed, with sleeping area renovated in 2023 and bathroom renovated in 2024. They are on the first floor with a small balcony, equipped with individually controlled air conditioning, TV, Wi-Fi, mini-fridge, safe, and bathroom. Communicating Classic Balcony rooms available.

Superior Rooms

Room for two or three guests with 3rd bed in sofa bed, with sleeping area renovated in 2023 and bathroom renovated in 2024. They are equipped with individually controlled air conditioning, TV, Wi-Fi, mini-fridge, safe, and bathroom. Superior Garden on the ground floor with garden and Superior Balcony on the first floor with balcony are available.

Superior Quadruple Rooms

Room for 4 guests, furniture elements divide the double bed and the two single beds, with sleeping area renovated in 2023 and bathroom renovated in 2024. They are equipped with individually controlled air conditioning, TV, Wi-Fi, mini-fridge, safe, and bathroom. Available Superior Quadruple Garden on the ground floor with garden and Superior Quadruple Balcony on the first floor with balcony.

Communicating Rooms

Two communicating rooms, each with its own bathroom, for up to 5 guests, with sleeping area renovated in 2023 and bathroom renovated in 2024. They are equipped with individually controlled air conditioning, TV, Wi-Fi, mini-fridge, safe, and bathroom.

Family Garden Rooms

Room for 4 guests, furnishing elements divide the double bed and the two single beds, with sleeping area renovated in 2023 and bathroom renovated in 2024. They are on the ground floor with a garden and, in addition to the facilities of the Classic rooms, they have a kettle with tea and herbal teas, TV with Sky channels also for children and 2 complimentary personalised Serenella beach towels.

Premium Rooms

Room for 2 or 3 guests, with 3rd bed in a single sofa bed, with sleeping area renovated in 2023 and bathroom renovated in 2024. In addition to the facilities of the Classic rooms, they also have a kettle with tea and herbal tea, espresso machine, open mini bar (water, 2 soft drinks and beer), rental of a beach towel per person (from 3 years) with daily change. Premium Garden on the ground floor with garden and Premium Balcony on the first floor with balcony are available.

Premium Family Rooms

Room for 4 guests, furniture elements divide the double bed and the two single beds, with sleeping area renovated in 2023 and bathroom renovated in 2024. In addition to the facilities of the Classic rooms, they have a kettle with tea and herbal teas, espresso machine, open mini bar (water, 2 soft drinks and beer), TV with Sky channels also for children, rental of one beach towel per person (from 3 years of age) with daily change, free gift of 2 personalised Serenella beach towels. Premium Family Garden on the ground floor with garden and Premium Family Balcony on the first floor with balcony are available.

SERENA MAJESTIC HOTEL RESIDENCE

The Serena Majestic Hotel Residence offers 271 hotel rooms and 168 residences directly by the sea. Rooms and Residence were renovated in 2024. The rooms Hotel are divided into Classic, Superior, Premium, Junior Suite and Suite. Communicating rooms and rooms for the disabled are available on request.

HOTEL ROOMS

Classic Rooms

Room for 2 guests with sleeping area renovated in 2024, some with the possibility of an extra bed in an armchair bed or cot. Also available with bathroom with furnishings for the disabled. They are equipped with individually controlled air conditioning, Wi-Fi, TV with Sky, mini-fridge, safe, and bathroom. Also available Classic Sea View rooms with sea view balcony.

Classic Triple Rooms

Room for 3 guests with sleeping area renovated in 2024. They have a double bed and a 3rd bed in a single sofa bed or armchair bed. In some it is possible to add a 4th bed in an armchair bed. They are equipped with individually controlled air conditioning, Wi-Fi, TV with Sky, mini-fridge, safe, and bathroom. Also available Classic Triple Sea View.

Classic Quadruple Rooms

Room for 4 guests with sleeping area renovated in 2024. They have a double bed and 3rd and 4th beds in a sofa bed for 2. They are equipped with individually controlled air conditioning, Wi-Fi, TV with Sky, mini-fridge, safe, and bathroom.

Superior Rooms

Rooms for 2 guests, located in the Ponente building, with a renovated sleeping area and restructured bathrooms in 2024. They are equipped with individually controlled air conditioning, Wi-Fi, TV, mini-fridge, safe, and bathroom.

Superior Triple Rooms

Rooms for 3 guests, with a double bed and a single bed, with a renovated sleeping area and restructured bathrooms in 2024. They are equipped with individually controlled air conditioning, Wi-Fi, TV, mini-fridge, safe, and bathroom.

Superior Quadruple Rooms

Rooms for 4 guests with a double bed and 2 single beds, with a renovated sleeping area and restructured bathrooms in 2024. In some of them it is possible to add a 5th bed in a single sofa bed. They are equipped with individually controlled air conditioning, Wi-Fi, TV, mini-fridge, safe, and bathroom.

Superior Quadruple Terrace Rooms

Rooms for 4 or 5 guests with double bed and 2 single beds or bunk beds, with a renovated sleeping area and restructured bathrooms in 2024. In some of them it is possible to add a 5th bed in a single sofa bed. They are equipped with individually controlled air conditioning, Wi-Fi, TV, mini-fridge, safe, bathroom, large terrace.

Premium Rooms

Rooms for 2 or 3 guests on the 5th, 6th and 7th floors, with a double bed and a single sofa bed with a renovated sleeping area in 2024. In addition to the facilities of the Classic rooms, they also have a kettle with tea and herbal tea, espresso machine, open mini bar (water, 2 soft drinks and beer), Wi-Fi, TV with Sky, rental of one beach towel per person (from 3 years) with daily change.

Junior Suites

Rooms for 4 or 5 guests (5th additional bed in single sofa bed) with living area, area with double bed and area with 2 single beds, completely renovated in 2024. In addition to the facilities of the Classic rooms, they also have a kettle with tea and herbal tea, espresso machine, open mini bar (water, 2 soft drinks and beer), rental of a beach towel per person (from 3 years) with daily change. Junior Suite Terrace with large terrace also available.

Suites

Rooms for 3 to 5 guests with living and sleeping areas renovated in 2024. Living area with double sofa bed (in some it is possible to add a pouf), bedroom with double bed and two bathrooms. In addition to the facilities of the Classic rooms, they also have a kettle with tea and herbal teas, espresso machine, open mini bar (water, 2 soft drinks and beer), TV with Sky, rental of one beach towel per person (from 3 years) with daily change.

RESIDENCES

Mono 2

Residence for 2 guests renovated in 2024, with the possibility of

adding a single bed. They are studios with living area with double bed and single sofa bed and kitchenette. Also available are Mono 2 with large terrace and Mono 2 Sea View, with sea view balcony.

Mono 3

Residence for 2 or 3 guests renovated in 2024. These are studios with a sleeping area (with double bed) divided by furniture from the living area with a single sofa bed and kitchenette. In some it is possible to add an extra bed. Some are available with a bathroom with furnishings for the disabled. Also available Mono 3 Sea View and Mono 3 with large sea view terrace.

Mono 4

Residence studios renovated in 2024, with living area with double bed and sofa bed for 2 persons, and kitchenette. Also available are Mono 4 with terrace, Mono 4 Sea View and Mono 4 with sea view terrace.

Two-room Residences

Two-room residences renovated in 2024, with double bedroom, living area with sofa bed for 2 persons and kitchenette. Also available 2-room residence with terrace.

KALIDRIA HOTEL & THALASSO SPA

There are 109 comfortable rooms available, including 9 Suites and the Albachiara Suite, all with private furnished terraces with stunning views of the pine forest, and 5 Ecolodge Suites, nestled in the pine forest.

Classic Rooms

30 m2 rooms on the second floor, with two French-style double beds, some with a double bed. They have a furnished private terrace, air conditioning, TV with SKY, Wi-Fi, safe, mini-fridge, capsule coffee machine, kettle with selection of teas and herbal teas. Including access to the outdoor Thalasso Oasis with whirlpools and solarium.

Superior Rooms

Rooms of 37 square metres on the first floor. They have two French-style double beds with the possibility of adding a cot or a single sofa bed. They have a furnished private terrace, air conditioning, TV with SKY, Wi-Fi, safe, mini-fridge, capsule coffee machine, kettle with selection of teas and herbal teas. Including access to the relaxation area with herbal tea room at Ethra Thalasso SPA, with sauna and Turkish bath, outdoor Thalasso Oasis with whirlpools and solarium, one Aquatonic Marine Path per day per person.

Ecolodge Suite

Ecolodge suites of 50 square metres, independent, on one floor, in the middle of the pine forest (150 m from the hotel), outdoor patio with table and chairs. Air conditioning, TV with Sky, Wi-Fi, mini-fridge, kettle with herbal teas, coffee machine, safe. One-room apartments are available, consisting of a large open space with lounge, TV, double sofa bed, area with double bed; two-room apartments with double bedroom with 2 French-style double beds, area with lounge and 2 single beds (dormeuse), double TV; both have 2 bathrooms. Including 2 adult bikes, premium beach accommodation. Access to the outdoor whirlpool area of Ethra Thalasso SPA.

Suites

Suites over 60 square metres (located on the 2nd floor) consist of large separate areas: a double bedroom with walk-in wardrobe, a living area with a double sofa bed, a large bathroom, and a large furnished terrace. The Suite stay includes Premium accommodation on the beach and, in addition to access to the Ethra Thalasso SPA relaxation area and the outdoor Thalasso Oasis with whirlpools and solarium, for each guest, sauna and Turkish bath and one Aquatonic Marine Path per day.

Albachiara Suite

A suite measuring 100 square metres, it has a large lounge area, a bedroom with two French-style double beds, a writing corner and a comfortable walk-in wardrobe. Bathroom with double area, large furnished terrace with a view of the pine forest. Your stay in the Albachiara Suite includes Premium accommodation on the beach, access to the Ethra Thalasso SPA relaxation area with sauna and Turkish bath, and one Aquatonic Marine Path per day per person.

Dog Rooms

At the Kalidria Hotel & Thalasso SPA, you may bring your own small

dog (maximum 10 kg and only with a health certificate) at a surcharge. The dog will stay on the terrace of your Classic or Superior room, equipped with a kennel and food bowls. Limited availability, reservation required.

ALBORÈA ECOLODGE RESORT

A total of 119 Ecolodge Suites are available, of 50 square metres, independent, on one floor and surrounded by pine trees, each with an outdoor patio equipped with table and chairs. Studio and two-room apartments available. Some have a kitchenette with hotplate and sink, to be requested at the time of booking (limited availability).

Ecolodge Suite Classic Mono

Ecolodge Suites of 50 square metres, independent. They consist of a large open space with a living room, a double sofa bed and an area with a double bed. They have 2 bathrooms (one of which has only a washbasin and whirlpool bath), air conditioning, TV with Sky, Wi-Fi, telephone, mini-fridge, coffee machine, safe.

Ecolodge Suite Classic Two-room

Ecolodge Suites of 50 square metres, independent. They consist of two rooms divided by a door: a double room with two French-style double beds and an area with a sitting area and two single beds, double TV with Sky. They have 2 bathrooms (one of which has only a washbasin and whirlpool bath), air conditioning, Wi-Fi, telephone, mini-fridge, coffee machine, safe. Two-room apartments for the disabled are available.

Ecolodge Suite Executive Mono

Ecolodge Suites of 50 square metres, independent. Located close to the main services, they consist of a large open space with a living room, a double sofa bed and an area with a double bed. They have 2 bathrooms (one of which has only a washbasin and whirlpool bath). In addition to the Classic equipment, they include 2 bikes for adults, Kettle with herbal teas, reserved beach umbrella in the 1st row, 1 Marine Aquatic Path per day for 2 persons.

Ecolodge Suite Executive Two-room

Ecolodge Suites of 50 square metres, independent. Located close to the main services. They consist of two rooms divided by a door: a double room with two French-style double beds and an area with a sitting area and two single beds, double TV with Sky. They have 2 bathrooms (one of which has only a washbasin and whirlpool bath). In addition to the Classic equipment, they include 2 bikes for adults, Kettle with herbal teas, reserved beach umbrella in the 1st row, 1 Marine Aquatic Path per day for 2 persons.

Dog Rooms

Ecolodge Suites Classic rooms are available on request, where small dogs of up to 10 kg are allowed. Your dog will stay in the garden of your own Classic Lodge, in a dedicated fenced area, equipped with a kennel and bowls for food and water. Limited availability, reservation required.

VALENTINO RESORT

It offers 351 rooms in different 3-storey buildings, divided into Suite, Junior Suite, Family, Superior and Classic. Rooms for the disabled are available on request.

Junior Suite Garden

Located in the central courtyard building around the Valentino swimming pool, measuring 41 sqm, for 3 to 4 guests, with the possibility of adding a cot. They consist of a sleeping area with a double bed, a bedroom with a single bed and a living area with a single sofa bed (sleeping area and living area are not separated by a door), bathroom. They are equipped with individually controlled air conditioning, TV with Sky, mini-fridge, Wi-Fi, safe, kettle with tea and herbal teas, espresso machine, open fridge bar (water, 2 soft drinks and beer), rental of one beach towel per person (from 3 years old) with daily change. They are on the ground floor with patio and garden.

Suites

Located in the central courtyard building around the Valentino pool, 29 sqm, for 2 to 3 guests with the possibility of adding a cot. They consist of a double room divided by a door: bedroom with double bed, living area with single sofa bed, bathroom. They are equipped with

individually controlled air conditioning, TV, mini-fridge, Wi-Fi, safe, kettle with tea and herbal teas, espresso machine, open fridge bar (water, 2 soft drinks and beer), rental of one beach towel per person (from 3 years old) with daily change. Suite Balcony on the second floor with balcony, Suite Pool View on the second floor with balcony overlooking the pool, Suite Terrace Pool View on the second floor with large corner terrace overlooking the pool furnished with parasol, table and 2 sun loungers are available.

Deluxe Suites

Located in the central courtyard building around the Valentino pool, 40-41 sqm, for 3 to 5 guests. They consist of a sleeping area with a room with a double bed and a room with a single bunk bed, and a living area with a single sofa bed. They are equipped with individually controlled air conditioning, TV, mini-fridge, Wi-Fi, safe, kettle with tea and herbal tea, espresso machine, open mini bar (water, 2 soft drinks and beer), rental of one beach towel per person (from 3 years) with daily change. Available Deluxe Suite Garden on the ground floor with patio and garden, Deluxe Suite Balcony on the first floor with balcony, Deluxe Suite Pool View on the first floor with balcony with pool view, Deluxe Suite Garden on the ground floor with patio and garden, Deluxe Suite Terrace Pool View on the first floor with large terrace with pool view furnished with parasol, table and 2 sun loungers.

Executive Suite Garden

Located in the central courtyard building around the Valentino pool, measuring 54 sqm, for 4 to 6 guests with the possibility of adding a cot. They consist of a sleeping area with a double bedroom, a bedroom with a bunk bed and a bedroom with a single bed; a living area with a single sofa bed; 2 bathrooms (one of which is complete). They are equipped with individually controlled air conditioning, TV, mini-fridge, Wi-Fi, safe, kettle with tea and herbal teas, espresso machine, open fridge bar (water, 2 soft drinks and beer), rental of one beach towel per person (from 3 years old) with daily change. They are all on the ground floor with patio and large corner garden.

Superior Triple Rooms

Rooms for 3 guests, in some of which a cot can be added, located in buildings within 250 m of Ethra Square. They have a double bed and a single bed, individually controlled air conditioning, TV, mini-fridge, safe, bathroom. Superior rooms are available on the ground floor with a patio or on the first and second floors with a balcony. Dog rooms and Superior with furnishings for the disabled are also available.

Superior Family Rooms

Rooms for 4 guests, located in buildings within 250 m of the Ethra Square. They consist of a sleeping area with a double room, a room with two single beds and a living area with a single sofa bed. They are equipped with individually controlled air conditioning, TV with Sky also for children, mini-fridge, kettle with tea and herbal teas, safe and 2 complimentary Serenella beach towels. They are on the ground floor with patio or first and second floor with balcony.

Superior Family Suite

Rooms for 4 to 8 guests measuring 78 sqm, with the possibility of adding a cot, located in buildings within 250 m of the Ethra Square. They consist of a large living area with 2 single sofa beds, two double bedrooms, one bedroom with 2 single beds, 2 bathrooms. They are equipped with individually controlled air conditioning, TV with Sky also for children, mini-fridge, and safe, kettle with tea and herbal teas, 2 complimentary Serenella beach towels. They are on the ground floor with a large patio.

Classic Triple Rooms

Room for 2 or 3 guests with the possibility of adding a cot, located within 400 m from Ethra Square. They offer a room with a double bed and a single bed, individually controlled air conditioning, TV, mini-fridge, safe, bathroom. Available on the ground floor with patio, first and second floor with balcony. On request also Dog Room and with furnishings for the disabled.

Classic Quadruple Rooms

Room for 4 guests with the possibility of adding a cot, located within 400 m of the Ethra Square. They consist of two rooms divided by a door: a double room and a living area with 2 single beds. They have individually controlled air conditioning, TV, mini-fridge, safe,

bathroom. Available on the ground floor with patio, first or second floor with balcony.

CALANÈ RESORT

185 rooms, located in 3-storey buildings, divided into Classic, Superior, Premium and Family rooms. Rooms on the ground floor have a terrace, rooms on the 1st and 2nd floors have a balcony. Communicating rooms and rooms for the disabled are available on request.

Classic Rooms

Rooms for 2 guests, in some it is possible to add a cot. They are equipped with air conditioning, TV, mini-fridge, safe, and bathroom. Rooms are available on the ground floor with a small terrace, or on the 1st floor with a small balcony. In addition, Classic Pool View rooms are available on the 1st or 2nd floor with a small balcony overlooking the pool.

Superior Rooms

Rooms for 2 or 3 guests, in some it is possible to add a cot, in others also a 4th bunk bed. They are equipped with air conditioning, TV, mini-fridge, safe, and bathroom. Superior rooms are on the ground floor with a small terrace or on the 1st or 2nd floor with a balcony.

Premium Rooms

Rooms close to the facilities for 2 or 3 guests, with the possibility of adding a cot. In addition to the facilities of the Classic rooms, they also have a kettle with tea and herbal tea, espresso machine, Wi-Fi, open mini bar (water, 2 soft drinks and beer), rental of a beach towel per person (from 3 years) with daily change. They can be on the ground floor with a small terrace or on the 1st or 2nd floor with a balcony. Premium Pool View rooms are also available, with a small balcony overlooking the pool.

Family Rooms

52 sqm rooms on ground floor for 4 or 5 guests, with the possibility of adding a cot. They are two-roomed with a double bedroom, bedroom with two single beds and living area with sofa bed. In addition to the facilities of the Classic rooms, they have a kettle with tea and herbal teas, TV with Sky channels also for children, and 2 complimentary personalised Serenella beach towels. Family Pool View rooms are also available on the first floor, with a small balcony overlooking the pool.

RESTAURANT

4-STAR AND 5-STAR ALBORÈA ECOLOGDE RESORT **Restaurants and Bars**

Bluserena resorts offer rich, varied and quality food services. Our chefs will take you on a tour of discovery of the region, of Italian traditions, of culinary delights from around the world, and with cooking shows, they will delight you every day with dishes cooked on sight. In each Bluserena resort there is a central restaurant with air-conditioned dining rooms and a shady outdoor garden or terrace area, Il Patio, which is free of charge and can be booked upon confirmation (at the GranSerena available from 26/05-08/09; at the 5-star Alborèa Ecolodge Resort it is available for a fee). All resorts (except Serena Majestic Hotel Residence) also offer the possibility of choosing, subject to availability, themed restaurants other than the central one, all free of charge, open from 10/06 to 8/9 at least 6 days a week, for lunch or dinner, which can be booked the day before from the online area www.bluserena.it/go (excluding 'La Brezza' restaurant at the Calaserena Resort, reserved for guests staying in Suite, and the restaurant area reserved for guests of the Is Serenas Badesi Resort Prestige rooms):

- at Sibari Green Resort and Serenusa Resort: the gourmet restaurant 'Il Gusto' (table service) and the restaurant 'Le Onde' (buffet);
- at Serenè Resort, Food Point 'Il Gusto' (with table service) and Food Point 'Le Onde' (buffet);
- at Is Serenas Badesi Resort: La Gaddura typical restaurant and Le Onde restaurant, both with table service;
- at Torreserena Resort and GranSerena Hotel, gourmet restaurant Il

Gusto with table service;

•at Valentino Resort and Calanè Resort, at lunch the seaside restaurant Scirò, at dinner Pizzeria Ethra, both with buffet service. Also at the Calanè Resort, the gourmet restaurant Il Gusto;

•at the Calaserena Resort: Il Gusto gourmet restaurant (table service), Le Onde restaurant (buffet) and, new 2024, new 'La Brezza' restaurant, reserved for guests staying in Suite;

•at the Alborèa Ecolodge Resort: at dinner, Pizzeria Ethra (at the adjacent Valentino Resort, buffet service);

•in all resorts, it is also possible to book a Sea Box for lunch, subject to availability, to be eaten on the beach.

With Pensione Più you are entitled to one access per restaurant per week, with Pensione Extra or the All Inclusive at the Calaserena Resort to two accesses per week; booking the Formula Jolly you are entitled to unlimited accesses.

At Is Serenas Badesi Resort all guests are entitled to unlimited access, subject to availability, to the restaurants 'La Gaddura' and 'Le Onde', with table service, subject to availability.

For guests of the Alborèa Ecolodge Resort: the 'Mediterraneo' restaurant, by the sea, is available for lunch, with table service (with additional charge).

For guests choosing the Serena Majestic Hotel Residence formula, Pizzeria Gulliver is available for a fee, open for lunch and dinner, with the possibility of takeaway service.

Reservations for the Sea Box and other resort restaurants must be made for the entire room and not for individual components. In the event of adverse weather conditions, guests will move from the Patio and themed restaurants to the central restaurant, starting at 1.45 p.m. for lunch and 8.45 p.m. for dinner. On the day of arrival, lunch and dinner will be served in one of the resort's restaurants (at Bluserena's discretion), not necessarily the central one.

All Bluserena resorts have two bars, one in the "piazzetta" area and one on the beach (at the Valentino Resort three bars, at the GranSerena Hotel also a spa bar, at the Is Serenas Badesi Resort four bars, one of which is exclusive for Prestige rooms).

TABLE ALLOCATION AT THE CENTRAL RESTAURANT GranSerena Hotel, Serenusia Resort, Torreserena Resort, Serenè Resort, Serena Majestic Hotel Residence:

Three different options are available:

- table in the indoor dining rooms, assigned per family for the entire stay (extra charge);
- table at Il Patio, shaded area outside the central restaurant, assigned per family for entire stay (free of charge);
- table in the shaded outdoor area, assigned per family for entire stay (free of charge).

Kalidria Hotel & Thalasso SPA, Calanè Resort, Valentino Resort

Two options are available

- table in indoor dining rooms reserved per family (free of charge);
- table reserved per family in the outdoor area, Il Patio, to be booked upon confirmation or on site, subject to availability (free of charge).

Sibari Green Resort

Two different options are available

- family table assigned every day on arrival in the restaurant, not always the same table for the entire stay (free of charge).
- table assigned for the entire stay, shared with other guests (free of charge).
- Tables in the shaded outdoor area, The Patio, allocated for the entire stay.

Alborèa Ecolodge Resort

Two different options are available

- table in indoor dining rooms reserved per family (free of charge)
- table reserved per family in the outdoor area, Il Patio, to be reserved upon confirmation or on site, subject to availability (for a fee).

Calaserena Resort

Several options are available

- table in indoor dining rooms of the central restaurant, assigned per family for the entire stay (for a fee);

- table at Il Patio, a shaded area outside the central restaurant, assigned per family for the entire stay (free of charge);

Only for guests staying in Suite:

- assigned table in 'La Brezza' restaurant, reserved for suite guests, with table service, included in the stay.

Is Serenas Badesi Resort

Two different options are available

- table in indoor rooms, reserved for families, subject to availability (free of charge);

- table reserved per family in the outdoor area, Il Patio, on the ground or first floor, to be reserved upon confirmation or on site, subject to availability (free of charge).

For Prestige room guests only:

- unassigned table in the indoor dining room or outdoor area (subject to availability) of the restaurant area reserved for guests of Prestige rooms, with table service included in the stay formula.

ROOMS AND BOARD FORMULAS

5-STAR ALBORÈA ECOLODGE RESORT AND 4-STAR VALENTINO RESORT AND CALANÈ RESORT

Half Board Formula, includes: Central restaurant: breakfast buffet with non-express coffee (from dispensers or automatic dispensers with coffee beans), buffet or table service dinner (at Bluserena's discretion), draught wine and water not included. The Smart Card must be used for payment of drinks.

4-STAR RESORT (EXCEPT IS SERENAS BADESI RESORT) AND 5-STAR ALBOREA ECOLODGE RESORT

PENSIONE PIÙ', the Bluserena Full Board (and much more) includes: Central restaurant: breakfast buffet with non-express coffee (from dispensers or automatic dispensers with coffee beans), lunch and dinner buffet with show cooking, draught wine and microfiltered water included with meals (at Alborèa Ecolodge Resort wine and bottled water).

Other resort restaurants: all resorts (except Serena Majestic Hotel Residence) offer a choice of themed restaurants other than the central restaurant, subject to availability. With the Pensione Più full board option, you are entitled to one access per week per restaurant (details in the Restaurants and Bars section), with the Jolly Formula, you are entitled to unlimited access (excluding 'La Brezza' restaurant at the Calaserena Resort, reserved for guests staying in suites). Sea Box on the beach: a Sea Box can be booked for lunch, to be eaten at the beach area, subject to availability. Reservations of the Sea Box and other resort restaurants must be made for the entire room and not for individual components.

Also includes: reserved lunch for Mini Club children and Teen Club and Young Club children from 3/6 to 7/9 (with additional charge for Guests in Residence Formula at the Serena Majestic Hotel Residence). In bars: microfiltered water.

The Smart Card must be used to pay for drinks that are not included. At the beach:

•at Calaserena Resort, Serenè Resort, Serenusia Resort, GranSerena Hotel and Torreserena Resort one beach umbrella, assigned per room, with two sun loungers (with larger umbrellas in the first rows);

•at Serena Majestic Hotel Residence, Sibari Green Resort, Calanè Resort and Valentino Resort one beach umbrella, assigned per room, with one sunbed and one deckchair;

•at Alborèa Ecolodge Resort one assigned beach umbrella per room with two sun loungers; use of beach towels from 3 years of age.

Baby Kitchen: dedicated to parents for their children's meals, accessible from 6:00 a.m. to midnight, with assistance and availability

of basic products at main meal times. Details in the Baby Kitchen section.

PENSIONE EXTRA BOARD OPTION - For those who want even more

4-STAR RESORT, EXCEPT IS SERENAS BADESI RESORT AND CALASERENA RESORT

In addition to the services included in Pensione Più, it includes:

Main bar: cafeteria; soft drinks and draught beer, fruit juices (all in 20 cl glasses); syrups, slushies; selection of national and international spirits and liqueurs, aperitifs. From 7.30 p.m. at the Central Bar including cocktails with a choice of two variants.

Bar in the central restaurant: at breakfast cafeteria; beer, orangeade and coke on tap in 20 cl glasses at lunch and dinner.

Beach bar: cafeteria; orangeade, coke and draught beer in 20 cl glasses; selection of bitters and wines.

Other resort restaurants: all resorts (except Serena Majestic Hotel Residence) offer a choice of themed restaurants other than the central restaurant, subject to availability. With the Pensione Extra Board option, you are entitled to two accesses per week per restaurant (details in the Restaurants and Bars section), with the Jolly Formula, you are entitled to unlimited accesses.

On the beach: use of one beach towel per person from age 12, with change after the 1st week (further washings with additional charge).

The formula is bookable for stays of a minimum of 7 nights (and only for all members of the room or bookings in any case connected), and includes personal drinks, served by the glass, which can be enjoyed until 2 p.m. on the day of departure. To access services, it is necessary to use the Smart Card and wear the specific wristband. The Formula Extra is subject to limited availability, cannot be used to offer drinks to third parties, can be revoked at any time by the guest and by Bluserena in case of non-compliance, in both cases reverting to the price of the Pensione Più.

ALL INCLUSIVE CALASERENA RESORT

In addition to the services included in Pensione Più, it includes:

Main bar: cafeteria; two appointments a day with sweet and savoury snacks; soft drinks and draught beer, fruit juices; syrups, slushies; wide selection of national and international spirits and liqueurs, aperitifs; selection of cocktails at the central bar.

Central restaurant bar: at breakfast cafeteria; at lunch and dinner orangeade, coke and draught beer.

Other bars: cafeteria; orangeade, coke and draught beer; selection of bitters and wines.

The Resort's other restaurants: subject to availability, themed restaurants other than the central one may be chosen (excluding 'La Brezza' restaurant, reserved for guests staying in Suite). In All Inclusive you are entitled to two accesses per week per restaurant (details in the Restaurants and Bars section), with the Jolly Formula to unlimited accesses.

On the beach: use of one beach towel per person from age 12, with change after the 1st week (further washings with additional charge).

The formula is bookable for stays of a minimum of 7 nights (and only for all members of the room or bookings in any case connected), and includes personal drinks, served by the glass, which can be enjoyed until 2 p.m. on the day of departure. To access services, it is necessary to use the Smart Card and wear the specific wristband. All Inclusive is a formula subject to limited availability, it cannot be used to offer drinks to third parties, it can be revoked by the guest at any time and by Bluserena in the event of non-compliance, in both cases reverting to the Pensione Più price.

Jolly Formula

It entitles you to unlimited access to the resort's themed restaurants (excluding 'La Brezza' restaurant at Calaserena Resort, reserved for

guests suites), subject to a reservation during your stay, via the online area www.bluserena.it/go. The formula is available from 10/6 to 8/9 and subject to limited availability (not available at Alborèa Ecolodge Resort, Serena Majestic Hotel Residence and Is Serenas Badesi Resort).

FULL ALL INCLUSIVE - A carefree holiday IS SERENAS BADESI RESORT

New for summer 2024, for all guests of Is Serenas Badesi Resort, Full All Inclusive Board formula, including unlimited drinks, cocktails and snacks at all bars (pre-packaged and premium products are excluded). For gluttons, sweet and savoury surprises in the central bar.

At the central restaurant, buffet breakfast with non-express coffee (from dispensers or automatic dispensers with coffee beans), buffet lunch and dinner with show cooking.

For guests in Prestige rooms, buffet breakfast, lunch and dinner with table service in reserved area of the central restaurant.

Unlimited access at all resort restaurants, reservation required (excluding the restaurant area reserved for guests in the Prestige Rooms).

Sea Box on the beach: a Sea Box can be booked for lunch, to be eaten at the beach area, subject to availability. Reservations for the Sea Box and other resort restaurants must be made for the entire room and not for individual components.

Also included: lunch and dinner reserved for Mini Club children and Teen Club and Young Club children from 3/6 to 7/9.

On the beach: one beach umbrella and two sun loungers; for guests in the Prestige room, larger beach umbrellas in the central area and three sun loungers.

Baby Kitchen: dedicated to parents for their children's meals, accessible from 6:00 a.m. to midnight, with assistance and availability of basic products at main meal times. Details in the Baby Kitchen section.

Baby Kitchen. Dedicated to parents (with tables, chairs and highchairs) for feeding children age 0-3, with assistance and availability of basic products during main meal times: vegetable and meat broths, vegetable puree, pastina, meat slices, fish fillets, cooked ham, dairy products, fresh fruit, fresh milk, soya milk, rice milk, lactose-free milk, yoghurt, marmalades, tea and camomile tea, biscuits. Homogenised baby food, cheese and milk for early childhood both liquid and powdered are not available. It will also be possible to heat milk and baby food, sterilise, blend, homogenise. It is accessible from 06:00 a.m. to midnight, during closing hours you can contact the reception desk. At the GranSerena Hotel, it is available from 26/5 to 8/9, at the Serena Majestic Hotel Residence only for those choosing the Hotel or board formula in Residence. At Alborèa Ecolodge Resort, Calanè Resort and Valentino Resort the Baby Kitchen is available from 25.05.2024.

Food intolerances

Bluserena pays special attention to the wellbeing of guests both in the offer and in the correct information on allergens for each dish offered. Due to the size and organisation of our kitchens, we cannot offer customisation of our dishes to suit individual allergies, but in all our central restaurants we guarantee a basic assortment of gluten-free, lactose-free and egg-free food (although we must emphasise that we cannot guarantee, due to the structural characteristics of our kitchens, the absolute absence of contamination for any type of intolerance, except for the packaged products indicated below and the gluten-free menu at the Serenè Resort).

In particular, for those with gluten intolerances, the Serenè Resort offers basic gluten-free menus suitable for a coeliac diet in line with the Italian Coeliac Association's Alimentation Away from Home - AFC - programme at the main restaurant from 09/06 to 9/9: at breakfast, gluten-free packaged products (assorted brioches, biscuits and rusks)

and a cold cut, at lunch and dinner, a menu consisting of three starters, two first courses, two main courses, a pizza and a dessert. In all other hotels: At breakfast, in addition to a rich buffet and assortment of naturally gluten-free foodstuffs, a daily sausage and packaged staples (tarts, biscuits, snacks, rusks and rice cakes) are available; at lunch and dinner, in addition to a rich assortment of naturally gluten-free foodstuffs, at least one gluten-free starter, one main course, one pizza and one dessert (dishes for which, however, it is not possible to guarantee absolute freedom from contamination) are available.

Lactose-free and egg-free: in addition to a rich buffet of naturally lactose-free and egg-free food, lactose-free and egg-free packaged staples (snacks, rusks, yoghurt and milk) are available at breakfast, at lunch and dinner at least one starter, one main course, one cheese, one pizza and one dessert free of lactose or eggs. In restaurants with table service, on request: gluten-free, one gluten-free starter, one starter, one main course and one dessert; lactose- and egg-free, one starter, one main course and one dessert.

5-STAR KALIDRIA HOTEL & THALASSO SPA HALF BOARD

Buffet breakfast, dinner with table service at the central Kalidria restaurant in the indoor or outdoor area. Water and other drinks for a fee. Tables are available in a shaded area outside the central restaurant (bookable directly at the hotel, subject to availability). Suite guests may request an assigned table in the outdoor area for the duration of their stay. Various options are available for lunch on the beach or at the hotel, for a fee and to be booked locally subject to availability.

A beach umbrella with two sunbeds on the beach per room and use of beach towels are also included.

The Smart Card must be used to pay for drinks.

FOOD INTOLERANCES - Kalidria Hotel & Thalasso SPA

Bluserena pays special attention to the wellbeing of guests both in the offer and in the correct information on allergens for each dish offered. Due to the size and organisation of our kitchens, we cannot offer customisation of our dishes to suit individual allergies, but in our central restaurant we guarantee a basic assortment of gluten-free, lactose-free and egg-free food (although we must emphasise that we cannot guarantee, due to the structural characteristics of our kitchens, the absolute absence of contamination for any type of intolerance, except for packaged products).

SEA, BEACH AND POOLS

Sea and Beach

All Bluserena resorts have wide sandy, private beaches. The sea, with its sandy, sloping seabed, is suitable for children to swim in. At Calaserena Resort, Is Serenas Badesi Resort, Serenè Resort and Sibari Green Resort, the seabed slopes more rapidly, so children's bathing depends on wind and sea conditions. Reserved places on the beach: each room is assigned a beach umbrella with two sun loungers (at the Sibari Green Resort, Calanè Resort, Valentino Resort and Serena Majestic Hotel Residence one sun umbrella with one sun lounger and one deckchair). Beach umbrella in the first few rows and/or in the central sector with additional charge. In all Bluserena Resorts, there is a nautical park on the beach with pedal boats (except Calaserena Resort), canoes, sailing, windsurfing and paddle surfing boards. At Ethra Reserve (Kalidria Hotel & Thalasso SPA, Alborèa Ecolodge Resort, Calanè Resort and Valentino Resort) and at Is Serenas Badesi Resort, Wing Sup, a fun activity with a wing sail and a paddle surf board, to dominate the wind, open to all. Changing rooms and showers, bar, information desk are also available.

Swimming pools

In Bluserena's resorts, there are pools with water slides (except in Calanè Resort, Valentino Resort, Alborèa Ecolodge Resort and Kalidria Hotel & Thalasso SPA), swimming pools (except in Calanè Resort, Sibari Green Resort, Alborèa Ecolodge Resort and Kalidria

Hotel & Thalasso SPA), pools reserved for the Mini Club. At the Calanè Resort, a pool with seawater, whirlpools and water games; at the Valentino Resort, two large pools, one with seawater and space for swimming, and one with fresh water and water games, both with whirlpools; at the GranSerena Hotel, thermal water pools. At Is Serenas Badesi Resort large central pool with waterslides, swimming pool and, in addition, pool reserved for those who choose the Prestige Room. At Alborèa Ecolodge Resort a swimming pool with seawater, whirlpool and water games. At the Kalidria Hotel & Thalasso SPA indoor and outdoor seawater pool and outdoor oasis with two Jacuzzis. Only one swimming pool will be available at Calanè Resort and Valentino Resort from 24.04. to 25.05.2024.

ACTIVITIES, SHOWS AND ENTERTAINMENT

Activities Staff

The contagious cheerfulness of the Bluserena Dream Team, a great team of professional, attentive and never intrusive activities staff, will make your holiday unforgettable and full of emotions. Bluserena Activity Staff offers not only fun but punctual and reliable services designed to meet the needs of young and old: from sport to entertainment, from excursions to clubs and childcare, from parties to events and games. At the Kalidria Hotel & Thalasso SPA and the Alborèa Ecolodge Resort musical entertainment, guests can also enjoy the entertainment and activities staff services of the adjacent Valentino Resort and Calanè Resort. At Alborèa Ecolodge Resort, Calanè Resort and Valentino Resort the listed services are available from 25.05.2024.

Big Shows

It's time to dream with our shows, musicals, variety shows and cabaret, which will accompany you every night in our large amphitheatres, with fantastic costumes, exciting choreography and beautiful live singing. Each evening, an unforgettable moment.

Bluserena Baila

Dance enthusiasts will find daily lessons for the latest dance trends. Unfailing daytime and evening events with group dances in the presence of our instructors, and every evening ample space for Ballroom Dancing.

Tournaments and Exhibitions

Many sports, card and board games tournaments.

CHILDREN, YOUTH AND FAMILY

The Bluserena world of children and young people is unique: the clubs, in which

children and young people can be looked after by qualified staff; the large playground; the Blu Baby Park for little ones from 0 to 6 years old; the swimming pools with water slides, the Acqua Parks with water games; spaces dedicated to children; the presence in the resort of mascot Serenella. At the Alborèa Ecolodge Resort, Calanè Resort and Valentino Resort the services listed below are available from 25.05.2024.

BLU BABY PARK for the little ones

A tailor-made playground for children from 0 to 6 years old to play freely and safely. Children, accompanied by their parents, can play on slides, castles and swings, race on pedal karts on a real track and much more. Not available at Serena Majestic Hotel Residence and GranSerena Hotel. Guests of the Kalidria Hotel & Thalasso SPA and the Alborèa Ecolodge Resort can use the Blu Baby Park at the adjacent Valentino Resort and Calanè Resort.

SPACES DEDICATED TO CHILDREN

Lots of activities, sports and exclusive areas dedicated to entertaining children (see sections SerenUp and SerenHappy).

GIANT PLAYGROUNDS

In the Bluserena resorts there are large parks with giant games, springs, swings, slides and more.

ACQUA PARK

A beautiful water play area, where children (aged 3 to 12) can play among water fountains and jets, fountains and slides, a pirate ship, water cannons and more. Children at the Calanè Resort can enjoy the Acqua Park at the adjacent Valentino Resort. Not available at Serena Majestic Hotel Residence and Sibari Green Resort.

CHILDREN'S AND YOUTH CLUBS

All of the services listed below are available from 3/6 to 7/9, with the exception of the Serenino Club, available throughout the summer season, and the baby Daycare, available from 15/07 to 7/9. Guests at the Alborèa Ecolodge Resort and the Kalidria Hotel & Thalasso SPA can enjoy the services of the children's and youth clubs at the adjacent Valentino Resort and Calanè Resort. At the Sibari Green Resort and at Ethra Reserve, for the Calanè Resort and Valentino Resort, Alborèa Ecolodge Resort and Kalidria Hotel & Thalasso SPA, the Baby Daycare service is also available: a specialised staff will take care of babies from 12 to 36 months in spaces dedicated to them (Details below). Here are our services, in order of age.

Baby Daycare 12 to 36 months

At the Sibari Green Resort, the Calaserena Resort and at Ethra Reserve (at the Calanè Resort) for guests of the Calanè Resort and Valentino Resort, Alborèa Ecolodge Resort and Kalidria Hotel & Thalasso SPA, parents will be able to entrust their babies from 12 to 36 months to a qualified and carefully selected staff. The cosy and safe Baby Daycare area is child-sized, air-conditioned, with a real tailor-made programme for the little ones with games and activities. The staff girls will be playmates, delight the children with snacks, and provide naptime and nappy changes. Group outings in buggies are also planned. Parents will be responsible for bibs, bottles and dummies, non-slip socks, sunscreen and nappies.

Parents will be able to participate in a few moments of their child's activities. The service is available, for a fee, every day except Sundays, from 9 a.m. to 12.30 p.m. and 3.30 p.m. to 6.30 p.m., from 15/07 to 7/09. It is also possible to book the service for the morning or afternoon only.

Serenino Club, Mini Club from age 3 to 5

Qualified assistance, exclusive, safe, colourful and child-friendly environments, for a holiday with lots of sea, games, sports and creative workshops. Each evening, the Serenino Dance show together with Serenella the Ladybird and all the friends of Serenella Wonderland. With Mani in pasta, children will have fun making homemade pasta, and with Serenella Beauty Farm, little girls will be the stars of a Serenella-themed beauty centre.

And then there is the 'beach headquarters' of Serenino: the 'Serenella Beach' space, reserved and equipped.

Also new for 2024, the Serenino Family Open Day

An event for all children, for mum and dad, with games, fun, workshops and finally everyone at the Serenino with music, circus performers and our very own Serenella.

The Serenino Club is available daily, except Sundays, from 9.00 a.m. to 12.30 p.m. and 3.00 p.m. to 6.30 p.m., continuously from 03.06 to 07.09.2024.

The Serenino children will also be able to have lunch, assisted by our staff, together with their many new little friends from 3/6 to 7/9 (at the Serena Majestic Hotel Residence for a fee for Formula Residence guests). Exclusive

Is Serenas Badesi Resort: the Serenino will be open all day from 9 a.m. to 11 p.m. and it will be possible, in addition to lunch, to dine assisted by our staff. Magic School: a real school of magic and sleight of hand, with events, shows and magical surprises for all children; plus lots of sports and exclusive activities.

SereninoPiù, Mini Club from age 6 to 10

All activities at the SereninoPiù are designed for the enjoyment of older children and, in addition to the Serenino, offers numerous creativity activities. Serenella Beauty Farm little girls will be the stars of Serenella-themed beauty centres. There is also plenty of sports activities for the children. Also, new for 2024, Serenino Family Open Day, an event for all children, for mums and dads, with games, fun, workshops and finally everyone at the Serenino with music, circus performers and our very own Serenella.

At the Serenè Resort and Torreserena Resort, there is an adventure park with trails suspended in the trees to be done in complete safety (for children between 110 cm and 150 cm tall).

The SereninoPiù children will also be able to have lunch, assisted by our staff, together with their many new little friends from 3/6 to 7/9 (at the Serena Majestic Hotel Residence for a fee for Formula Residence guests). Children aged 10 can choose to be part of SereninoPiù or SerenUp.

The SereninoPiù is available daily, except Sundays, from 9 a.m. to 12.30 p.m. and from 3 p.m. to 6.30 p.m., continuously from 03.06 to 07.09.2024.

Exclusive Is Serenas Badesi Resort: the SereninoPiù will be open all day from 9 a.m. to 11 p.m. and it will be possible, in addition to lunch, to dine assisted by our staff. Magic School: a real school of magic and sleight of hand, with events, shows and magical surprises for all children; plus lots of sports and exclusive activities.

Serenino Family Open Day

An event for all children and their families, with games, fun, workshops, and finally everyone at the Serenino: with events open to all, lots of enjoyment and play with the entertainers and with mum and dad, with music, circus performers, our Serenella the friends of Wonderland and the characters of the dream team. During the Family Open Day, all children in the resort, even the very youngest, will be able to attend.

Serenino Serale, Mini Club from 3 to 10 years of age

Children from 3 to 10 years of age can enjoy carefree and cheerful evenings in the company of many new little friends.

Serenino Serale is available in all Bluserena resorts, every day except Sunday, from 9.30 p.m. to 11 p.m., from 3/6 to 7/9.

SerenUp, Teen Club ages 11 to 14

Exclusive spaces, equipment and activities for older children. A world full of games, workshops: and sports: Night under the stars, the excitement of feeling 'already grown up', spending the night in a tent; our Football Academy and Rhythmic Gymnastics course, free-body exercises accompanied by music and equipment such as ribbon, ball and hoops; Cub Scouts at sea, a whole day with Seasport instructors, learning sailing and windsurfing techniques, then a packed lunch and to finish, a wonderful canoe trip. At the Serenè Resort and Torreserena Resort, there is an adventure park with trails suspended in the trees to be done in complete safety (for children between 110 cm and 150 cm tall).

The SerenUp children can also have lunch together with their holiday friends, assisted by our staff. SerenUp is available in all Bluserena resorts, every day except Sundays, from 9.30 a.m. to 12.30 p.m. and from 3 p.m. to 6.30 p.m., from 3/6 to 7/9 (at the Serena Majestic Hotel Residence with assisted lunch for a fee for guests in Formula Residence). Children aged 14 can choose to register for SerenUp or SerenHappy.

SerenHappy, Young Club from 14 to 17 years old

A world full of games and experiences: the Night under the stars, the excitement of feeling 'already grown up', spending the night in a tent; 'Entertainer for a Day', the boys and girls will be projected into a unique experience, they will officially be part of our activities staff, they will wear the uniform (provided by Bluserena) and take part in the activities as true professionals of entertainment, from morning to

night.

News 2024: Sunset Vibes, the party for kids at cocktail time. A way to dive with elegance and style into an irresistible mix of fashion and fun, with dream team entertainers and lots of good music.

There are plenty of activities on the beach in the dedicated area: sports courses in sailing, windsurfing, canoe and Big SUP outings, sailing and paddle surfing, followed by tents under the stars and the always present sports tournaments.

SerenHappy is available in all Bluserena resorts, every day except Sundays, from 9.30 am to 12.30 pm and from 3 pm to 6.30 pm, from 3/6 to 7/9 (at the Serena Majestic Hotel Residence with assisted lunch for a fee for guests in Formula Residence). Children at the Calanè Resort can enjoy SerenHappy at the adjacent Valentino Resort.

Adventure Park at Serenè Resort and Torreserena Resort

Bluserena 'Wild', fun and adventure in perfect safety. At the Serenè Resort and at the Torreserena Resort, children in the SereninoPiù and SerenUp (minimum height 110 cm - maximum height 150 cm) can enjoy a new experience by trying their hand at a trail between suspended bridges in the trees. The children will be properly supervised by our staff, harnessed and equipped with helmets and safety aids.

Swimming School and Mermaiding for ages 3 to 10

Children can participate in group swimming and mermaiding lessons under the guidance of our experienced instructors (except Sibari Green Resort).

Dance and Rhythmic Gymnastics School for ages 5 to 14

Rhythmic gymnastics classes from 5 to 14 years of age, from 3/6 to 7/9, with performances at the end of the week: rhythmic gymnastics will help girls develop their sense of rhythm and expressiveness through music and the use of small apparatus (ribbon, ball and hoop) with the ever-present Bluserena tutu. Bluserena Dance Academy courses for ages 3 to 5. The uniform will be provided by Bluserena.

Football School for ages 5 to 14

Bluserena Football Academy, with qualified instructors for children and young people aged 5 to 14, from 3/6 to 7/9. They will learn the first notions and 'tricks' to become little champions. The courses will be held on synthetic turf football pitches. The uniform is provided by Bluserena.

Blue Circus

Circus disciplines in a course for children. They can learn the basics of juggling, balancing and clowning, while having fun. The service is available in all Bluserena resorts from 3/6 to 7/9.

Kit Serenella

For the children, the exclusive Serenella Kit: A large plush (50 cm), soft fleece and soft sherpa blanket (120x165 cm), aluminium water bottle (400 ml), sticker and cotton shopper, all personalised 'Serenella'. To be requested at the time of booking, for a fee.

Mini Riding School

At the Calaserena Resort, children will enjoy the Mini Riding School (for a fee) with pony rides.

Medical Assistance

Resident doctor in the resort and on call 24 hours a day. Medical practice open at set times, mornings and afternoons, with free examinations. Visits are available at a fee at other times and outside doctor's office hours.

The Holiday Approved by Italian Paediatricians

The Bluserena resorts are the first in Italy to have the 'CHILD-FRIENDLY HOLIDAY' quality mark recognised by the Italian National Federation of Paediatricians CipeSispe- Sinspe. Services, equipment and comfort are also designed around the needs of children, young people and their parents, with the emphasis on fun but also on safety

and constant, careful maintenance:

- 24-hour medical assistance in the hotel;
- possibility of entrusting children and young people aged 3 to 17 to professional teams for at least 9 hours a day, 6 days a week, including in the evening (after dinner), in clubs segmented into at least 4 distinct age groups;
- sports and creative activities for age groups, activities, entertainment and shows
- dedicated to children and young people; sports fields with protected overhangs and no architectural barriers;
- large playgrounds accessible to children, swimming pools with water slides and shallow water for toddlers;
- a wide sandy beach or, for non-sandy beaches, aids to facilitate bathing and a safe, designated area on the beach reserved for children;
- Baby Kitchen for preparing meals for children age 0-3, with assistance at main mealtimes and availability of specific foods;
- possibility of lunch in a reserved area for the exclusive use of children and young people in the company of activities staff;
- boutiques and shops stocked with baby and toddler items, as well as medicine booking and delivery service, pram hire.
- Cot, changing table, WC reducer (on request), bottle warmer, laundry set, baby kit with baby detergents, baby bath tubs and bed rails (on request) in the room; baby changing tables in the communal bathrooms and high chair available in the restaurant area.

SPORT

FITNESS, A THOUSAND ACTIVITIES, SPACES AND QUALIFIED INSTRUCTORS

Rich programme of group gymnastics with our instructors (at the GranSerena Hotel from 27/5 to 7/9) both in the fitness area and outside: Yoga, Zumba, Tai Chi Stretch (new for 2024), a whole new muscular awakening with a holistic approach to wellness; Aquagym, Nordic Walking, Latin fitness (new for 2024), to the rhythm of Latin American dances such as salsa, merengue and bachata, the perfect combination of dance and training. General toning and core training are included to increase the intensity of the course. Dance and aerobic gymnastics come together in an intense experience to the rhythm of hip-hop, samba and salsa. Jump fitness, the trampoline that helps you burn calories to the beat of the music. In all resorts (except Serena Majestic, Calanè Resort and Alborèa Ecolodge Resort) modern indoor fitness area, with the assistance of qualified instructors at scheduled times, equipped with isotonic machines, dumbbells, walking mat, spinning bike, balance board and strength development rope. At the Serena Majestic Hotel Residence and the Calanè Resort, a gymnasium unattended by instructors, equipped with isotonic machines. At the 5-star Kalidria Hotel & Thalasso SPA, a large gym equipped by Technogym, offering targeted services and small classes of fitness activities both outdoors (from yoga to Pilates) and in the gym with personal trainers. Guests of the Alborèa Ecolodge Resort have access to the fitness area and activities at the Valentino Resort and Calanè Resort. At the Torreserena Resort, children and adults alike can try their hand at a climbing wall and learn the techniques of this sport, while having fun in complete safety (instructor-assisted activity, accessible during gym opening hours). Exclusively for Is Serenas Badesi Resort: a professional instructor dedicated to postural gymnastics and oriental disciplines with courses in Tai Chi stretch, Holistic Gymnastics, Pilates and Yoga. At Alborèa Ecolodge Resort, Calanè Resort and Valentino Resort the listed sports facilities are available from 25.05.2024. The sports fields at the Valentino Resort are always available.

Football, Tennis, Swimming and more

Bluserena resorts offer a wealth of sports facilities: swimming pools for swimming (except at the Sibari Green Resort and Calanè Resort), eight-a-side football (except at the Serena Majestic Hotel Residence, Calaserena Resort, Calanè Resort, Serenusa Resort and

GranSerena Hotel), floodlit synthetic grass five-a-side football pitches, tennis (at Torreserena Resort, tennis courts will not be available from 8th to 15th September), multi-purpose basketball/tennis court (at the GranSerena Hotel), multi-purpose basketball/volleyball court (at the Sibari Green Resort and Serenè Resort), beach tennis and beach volleyball (except at the GranSerena Hotel). Padel, at Torreserena Resort, Serena Majestic Hotel Residence, GranSerena Hotel, Serenè Resort, Serenus Resort, Is Serenas Badesi Resort and at Calaserena Resort. At the Serenè Resort and the Torreserena Resort exercise trails in the forest. There are also archery stations, shooting ranges, table tennis tables and bocce courts. Guests can participate in group and individual swimming lessons (except for Sibari Green Resort; Calanè Resort guests can take lessons at the adjacent Valentino Resort), sailing, tennis and archery from 27/5 to 7/9. Individual and group windsurfing and sailing courses are also available. All individual lessons are for a fee. At Alborèa Ecolodge Resort, Calanè Resort and Valentino Resort the listed sports facilities are available from 25.05.2024. The sports fields at the Valentino Resort are always available.

Bluserena Seasport

The Water Sports Club. Entertainment and sport: pedal boats (except Calaserena Resort), canoes, sailing, windsurfing, paddle surf boards (also Big Sup for up to 8 persons!); free and fee-paying group and private sailing and windsurfing lessons. In addition, possibility (subject to availability of external provider, for a fee) of motorboat towing activities at the Serenus Resort, Sibari Green Resort, Torreserena Resort; boat and/or dinghy excursions at the Calaserena Resort, Is Serenas Badesi Resort (departing from the port), Serenè Resort, Torreserena Resort. New in 2024: at Ethra Reserve (Kalidria Hotel & Thalasso SPA, Alborèa Ecolodge Resort, Calanè Resort and Valentino Resort) and at Is Serenas Badesi Resort, Wing Sup, a fun activity with a wing sail and a paddle surf board, to dominate the wind, open to all.

WELLNESS

BLUWELLNESS

This is the area dedicated to those who want to take a relaxing and wellness break on holiday. In all resorts, they offer facial and body treatments, relaxing, sports and holistic massages, and customised wellness programmes (services for additional fee and available from Monday to Sunday). At the GranSerena Hotel new thermal park (active from 10.06.2024), accessible for a fee; in addition, guests of the GranSerena Hotel can access the services of the Terme di Torre Canne spa (for a fee; closed on Sundays); guests of the Kalidria Hotel & Thalasso SPA, Alborèa Ecolodge Resort, Valentino Resort, Calanè Resort and Torreserena Resort can access the services of the exclusive Ethra Thalasso SPA (services for a fee). In Sardinia, at the Is Serenas Badesi Resort a large wellness centre (for a fee); at the Calaserena Resort (new for 2024), new fitness area and new SPA (the latter for a fee).

Ethra Thalasso SPA

At Ethra Reserve, the exclusive 3,500 square metre Ethra Thalasso SPA is one of the most impressive thalassotherapy centres in Italy. It offers a wide range of thalassotherapy, beauty, massage, wellness, relaxation and *remise en forme* treatments, an outdoor seawater swimming pool, an indoor swimming pool with an Aquatonic Sea Path, a Thalasso Oasis with outdoor whirlpools, Turkish bath, sauna, whirlpools, solarium cabin, gym with Technogym equipment (services available at an additional charge).

BluSPA Is Serenas Badesi Resort

Awaken your emotions in our exclusive SPA: massages and beauty treatments, Finnish sauna, Turkish bath, whirlpools, ice cascade, experience showers, Scottish shower, 'Halos' salt room where you can experience the ancient beneficial properties of salt. Covered relaxation area, tea room and large solarium.

Torre Canne Thermal Baths

Accessible directly from the GranSerena Hotel, the Torre Canne Thermal Baths, among the most beautiful in southern Italy, directly on the sea, are affiliated with the National Health System and classified first level Super. They offer respiratory treatments (inhalations and insufflations), mud-balneotherapy, physiotherapy and rehabilitation. It is advisable to book treatment in advance. For information and reservations: www.termeditorrecanne.it/prenota or prenota@termeditorrecanne.it. Inside the thermal baths, the beauty department offers beauty and wellness treatments. New in 2024: at the GranSerena Hotel a new Thermal Park reserved for guests (active from 10.06.2024).

BLUSERENA WITHOUT BARRIERS

Bluserena resorts are barrier-free. Rooms available for the disabled, reserved parking space in the car park, in the amphitheatre and on the beach (near the footbridge). A Job chair, specifically for bathing in the sea, is available on the beach. Wheelchairs can be hired on request. No individual accompaniment services are provided.

WI-FI

Free Wi-Fi in all rooms and public areas.

At Sibari Green Resort Calanè Resort and Valentino Resort, Wi-Fi is free in the main public areas, in Premium and Suite rooms, where available.

CONDITIONS OF STAY

RATES

Dynamic rates and promotions, always updated at www.bluserena.it. Prices and availability can only be reconfirmed at the time of booking.

CLUB CARD

Compulsory (except for Alborèa Ecolodge Resort and Kalidria Hotel & Thalasso SPA; at GranSerena Hotel compulsory until 8/9) from age 3, entitles you to the following services: use of sports fields and equipment, beach services, participation in tournaments and group lessons, Serenino, SereninoPiù, SerenUp and SerenHappy services.

ACTIVITIES, ENTERTAINMENT AND SHOWS

Free evening activities, entertainment and shows, games, dancing and parties are available to guests.

COCCINELLA BABY CARE

The room is equipped with a cot, changing table, WC reducer (on request), bottle warmer, baby bathtub and linen set, Baby Kit (baby cleansing products). Access to the Baby Kitchen and Blu Baby Park (details in relevant paragraphs). High chair in the restaurant. Compulsory fee per child aged between 0 and 3. At the Serena Majestic Residence, the cot is free of charge and high chair hire is available (please reserve in advance).

CHILDREN'S STAY

In the application of discounts, ages are understood to be years not completed at the time of the stay. Minors. To establish direct contact in the case of minors not accompanied by a parent or other authorised person, please contact Booking at the following number +39.085.8369777.

ON HOLIDAY WITH PETS

In all Bluserena resorts (except Serena Majestic Hotel Residence and GranSerena Hotel) it is possible to bring your own small dog (maximum 10 kg and only if provided with health certification), to be booked and for an additional charge. They will stay in the enclosed garden of your room, equipped with a kennel and bowls for food and water (at the Calanè Resort and Kalidria Hotel & Thalasso SPA they will stay on the terrace of your room) and may only circulate in the resort in reserved areas and on dedicated routes (e.g. not on the beach, restaurant, amphitheatre and "piazzetta" area), on a leash. Classic Ecolodge Suites are available at the Alborèa Ecolodge Resort with a dedicated enclosed area equipped with kennels and bowls. No dog food is provided. Availability is limited and must be specified at booking. No other animals or larger dogs are allowed. Guests staying with their dog will be required to comply with the rules sent with the booking confirmation.

RESERVATIONS

For information and bookings: via your trusted agency or directly on www.bluserena.it or at +39.085.8369777.

BILLING

An electronic invoice will be issued for amounts paid prior to arrival. Commercial documents will be issued for services paid for at the hotel, as Bluserena is equipped with telematic cash registers. If you would also like an invoice for payments at the hotel, this can only be requested prior to payment directly at the hotel by providing all the necessary data: surname and first name or company name, VAT number or tax code, SDI code or certified email. For tax reasons, under no circumstances may an invoice be requested after payment.

BEFORE ARRIVAL

Before arrival, it is mandatory to fill in the personal data of all the participants at the personalised link that will be communicated by the trusted agency or by Bluserena Booking during confirmation, in order to optimise and secure check-in operations.

BLUSERENA GUARANTEE

The Bluserena Guarantee offers the 'Best Price Guarantee' and, completely free of charge, extensive insurance cover for cancellation or interruption of stay due to illness (including Covid-19 certified illness), accident or other insured event (details on the summary sheet available at www.bluserena.it).

Reserved for residents of Italy or the EEA, under the age of 90, it is to be confirmed at the time of booking and must be extended to all members of the reservation, without exclusions. It is non-refundable. The best rates of any Bluserena "Special Offers" for the same services and periods will be applied upon the Customer's request by the day of arrival. Rates applied to intermediaries, groups, companies, corporations, associations and the like are excluded. In the event of an interruption of your stay due to illness, accident or other insured event (details on summary sheet), you must contact the Operations Centre in advance and immediately before leaving the hotel. A summary of ERGO- Reiseversicherung AG's insurance policy coverage can be found at www.bluserena.it.

GUEST CANCELLATION FEES

Cancellation is free of charge up to 30 days before arrival (payment of €100 per room as a handling fee is required). Penalties on the amount of the stay:

Date of cancellation with respect to arrival date	Penalties on the amount of the stay
Up to 30 days before	Free Cancellation*
30 to 21 days before	25% (deposit)
20 to 11 days before	50%
10 to 4 days before	75%

From 3 to 0 days before, including late arrivals or early termination of stay	100%
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* the Bluserena Guarantee, if purchased, is non-refundable.

Package with flight or ship: on air tickets sold by Bluserena (even if included in packages with accommodation) the penalties imposed by the carrier apply, which will be communicated from time to time.

MODIFICATION/CANCELLATION RESERVED FOR BLUSERENA

It is recognised that Bluserena, even during the season, has the right to close, reduce the capacity and/or delay the opening of the booked property for reasons related to possible pandemic events as well as other extraordinary events constituting force majeure, such as, but not limited to, other pandemics, virus or bacteria actions, wars, fires, governmental, legislative or administrative authority measures. The parties agree that in such cases Bluserena may, at its discretion, propose the following measures:

(I) reProtection in another Bluserena structure; (II) voucher of the full amount forfeited by Bluserena with validity until 31.12.2025, usable at Bluserena structures; (III) reimbursement only of the amounts forfeited by Bluserena. The Guest, after careful evaluation, declares that the solutions adopted in such circumstances, if implemented by Bluserena, will be to his liking, thus delimiting the alternative object of the contract in case it is not possible or excessively onerous for the Hotel to perform the main service for the aforesaid causes, and accepts such determinations after conducting suitable negotiations. He therefore waives all other claims, including for compensation. Also acknowledged to Bluserena is the right to make changes to the services described in this document, should it be prescribed by the authorities in charge due to emergencies related to pandemic events or in other cases of force majeure, or in any case, at the discretion of Bluserena where the exact execution of the contract may determine serious risks of contagion or other forms of danger to the health of the Guests, or cannot ensure their safety, or that of the employees, or if the execution of the contract, although abstractly possible, in the presence of the aforementioned risks and of the necessary measures to be taken to safeguard them, would determine an excessive burden on the Hotel in the absence of the aforementioned changes.

REPROTECTIONS

In the case in which, for whatever reason, Bluserena is not able to supply the accommodation and/or in the case of overbooking of the structure, Bluserena can, at its own expenses, rebook the reservation to another structure, its own and/or of another company, with at least the same hotel classification, without Bluserena incurring in responsibility and/or charges of any kind.

START AND END OF STAY, DELIVERY AND RELEASE OF ROOMS AND BEACH UMBRELLAS

Arrivals and departures on Sundays (Saturdays at Serena Majestic Residence), other days on request.

The arrival. In all resorts (except Serena Majestic Residence), rooms and beach umbrellas are delivered on the day of arrival at 4 p.m. The stay starts with dinner, so lunch on the day of departure will also be included in the price (can be replaced with a packed lunch on request). It is possible to start the stay with lunch and end it with breakfast on the day of departure, indicating this at the time of booking (rooms are in any case delivered at the time indicated above). On the day of arrival, lunch and dinner will be served in one of the resort restaurants (at Bluserena's discretion), not necessarily the central one.

Residence Serena Majestic: residence delivery at 5 p.m., complete with bed linen and towels (not kitchen towels); cleaning is the responsibility of the customer, linen change is weekly. Final cleaning of the flat is charged and is obligatory; cleaning of the kitchenette remains the responsibility of the customer. Check-in must be carried out by only one guest per household, with the documents of all room members.

Departure. On the day of departure, room (or residence) and beach umbrella must be released by 10 a.m. in all resorts (at Alborèa Ecolodge Resort and Kalidria Hotel & Thalasso SPA by 11 a.m.). Changing rooms with bath linens and hairdryers are available (except for Serena Majestic Hotel Residence, GranSerena Hotel, Calanè Resort; Kalidria Hotel & Thalasso SPA and Alborèa Ecolodge Resort), luggage storage is not guarded. Check-outs must necessarily be carried out the day before departure. By booking Late Check-out, the room and beach umbrella are available until 2.15 p.m. on the day of departure. This service is subject to a charge and limited availability (to be booked preferably upon confirmation and, in resorts, within 2 days of departure).

RESORT REGULATIONS

We want our resorts to be a place of relaxation, fun, serenity and at the same time safety. It is therefore necessary for all guests to respect certain behavioural norms and rules, which are listed in the 'Resort Rules' available at www.bluserena.it/go and sent with the booking confirmation. Entry into the facility implies its acceptance.

SMART CARD

On arrival at the Resort, you will be given a Smart Card to use at the bars (excluding the spa bar at the GranSerena Hotel), the restaurants, the amphitheatre, the Reception (excluding tobacconist's), the Thalasso SPA at the Kalidria Hotel & Thalasso SPA.

For each recharge made, a voucher of the same amount will be allocated on the Smart Card with which to make payment for purchases ("voucher for consideration" in accordance with Article 6-quater of Presidential Decree No. 633/72, accepted as consideration for sales or services).

Recharges of up to € 200.00 can be made at any time at reception and at the bars in the square and on the beach. The Smart Card can be used until a few moments before departure from the resort, even to settle the bill for the stay, and can be returned at the reception desk, recovering the remaining credit before departure, if it is greater than or equal to € 1. You will need to show your Smart Card to take advantage of the additional services provided for those who have chosen the Pensione Extra Board or the All Inclusive at the Calaserena Resort, and of the benefits of the BluserenaPiù Club. See the respective regulations for details.

SHUTTLE SERVICE

At Sibari Green Resort and Torreserena Resort, a shuttle bus is available to and from the sea (not equipped with a platform for the disabled). At Alborèa Ecolodge Resort, Kalidria Hotel & Thalasso SPA, Valentino Resort and Calanè Resort, a shuttle bus connecting the beach to the resorts is available (travel time about 13 minutes).

AIRPORT AND TRAIN STATION TRANSFERS

It is possible to book a transfer from the airport or train station to the resort. On request, car rental is also available during the stay, at favourable rates.

IDENTITY DOCUMENTS ON ARRIVAL

On arrival, it is mandatory to produce documents proving the identity of all members of the reservation of any age, including minors, pursuant to Art. 109 of the Consolidated Law on Public Security. Failing this, the hotel will apply the discount for the higher age group.

PRIVACY

The personal data provided will be processed in accordance with EU Reg. 2016/679, as set out in the Information Notice available at www.bluserena.it/it/informativa-privacy

PAID SERVICES

in addition to what is indicated in the Description of Services: individual sports lessons, night use of sports fields, excursions, transfers (where applicable), some Bluserena SeaSport services, bike and car hire (where applicable), diving (where applicable). Mini-riding

and horse riding (where provided). Services of the Bluwellness, the Terme di Torre Canne, the Thermal Park at the GranSerena Hotel, Ethra Thalasso SPA at Ethra Reserve, the BluSPA at Is Serenas Badesi Resort. Medical care outside the fixed hours and the doctor's office.