

CALASERENA VILLAGE IN SHORT	<p>4-star Village, 30 km from Cagliari, directly on a private sandy beach. 350 rooms, up to 5 beds. Seaside suitable for children. Entertainment. Mini club with swimming pool, teeny and junior clubs. Nursery for children aged 1-3. Seats assigned on the beach and at the restaurant. Extensive food options, buffet, and show-cooking. Main restaurant with tables for 8-9 people sharing with other guests or, if desired, tables reserved for families in the shaded outdoor area; "Il Gusto" restaurant with reserved table for each family. Mother & Baby kitchen. Swimming pool with waterslides and swimming area. Large garden on the beach, playground with large games, mini farm and mini riding-school. Spray-ground with water games for children up to 12 years old. Fitness area, sport fields, nautical sports, diving centre and wellness centre. Doctor available H24 (Paediatrician from 16 June to 7 September). Indoor parking is guaranteed for all guests. Small dogs allowed.</p>													
SUMMER SEASON 2019	<p>PRICES PER PERSON PER NIGHT IN A DOUBLE ROOM, valid for minimum 5 nights stay. 1 to 4 night stays can be booked at www.bluserena.it/quote. Arrival and departure on Sunday. Alternative arrival days available on request only. Room keys available from 2.30 pm and guaranteed by 4.00 pm; check out by 10.00 am, unless "Late Check Out" booked (Details below).</p>	A	B	C	D	E	F	G	H	I	L	M	N	O
	26/5 2/6 8/9 15/9	2/6 16/6	16/6 23/6	23/6 30/6	30/6 7/7	7/7 28/7	28/7 4/8	4/8 11/8	11/8 18/8	18/8 25/8	25/8 1/9	1/9 8/9	8/9 15/9	15/9 22/9
CLASSIC ROOM	PIÙ - Bluserena Full Board	84	89	115	119	128	131	139	146	166	148	117	95	79
	EXTRA - Bluserena's All Inclusive	96	101	127	131	140	144	152	159	179	161	129	107	91
PREMIUM ROOM <i>(wifi, coffee machine and beach towel, closer to the main services)</i>	PIÙ - Bluserena Full Board	89	94	120	124	133	136	144	151	171	153	122	100	84
	EXTRA - Bluserena's All Inclusive	101	106	132	136	145	149	157	164	184	166	134	112	96
COMFORT ROOM <i>(as Premium, plus Sky, open mini bar, table reserved each family)</i>	PIÙ - Bluserena Full Board	94	99	125	136	145	148	156	163	183	165	134	105	89
	EXTRA - Bluserena's All Inclusive	106	111	137	148	157	161	169	176	196	178	146	117	101
SHORT STAYS in Classic Room	1 night stay	134	143	184	190	205	210	222	234	266	236	187	152	127
	2 nights stays	118	125	161	166	180	184	194	205	233	207	164	133	111
	3 or 4 night stays	109	116	150	154	167	171	180	190	216	192	152	124	103
	Special 4 night stay from Sunday to Thursday	84	89	115	119	128	131	139	146	166	148	117	95	79
3RD/4TH/5TH GUEST DISCOUNT	<p>3RD/4TH/5TH GUEST DISCOUNT (ages are defined as years not yet completed): children aged 0-3 free, crib and access to Mother & Baby Kitchen included. Please advise us of any cribs you may be carrying. Children aged 3-8 80% from 26 May to 23 June and from 8 to 22 September; 60% from 23 June to 8 September; children aged 8-12 60% from 26 May to 23 June and from 8 to 22 September; 50% from 23 June to 8 September; Adults 20%.</p>													
	<p>CLUB CARD (mandatory from 3 years of age): € 36 per person per week, from the eighth night € 5 per person per day. See "Description of Services". DOUBLE ROOM FOR SINGLE USE (subject to availability): additional charge € 28 per day from 26 May to 30 June and from 8 to 22 September; € 79 per day from 30 June to 4 August; € 88 per day from 4 to 11 August and from 18 to 25 August; € 100 per day from 11 to 18 August and € 64 per day from 25 August to 8 September. SINGLE CLASSIC ROOM (subject to availability): additional charge € 19 per day from 26 May to 30 June and from 8 to 22 September; € 40 from 30 June to 4 August; € 44 from 4 to 11 August and from 18 August to 25 August; € 50 from 11 to 18 August and € 32 from 25 August to 8 September (queen size bed, 120 cm wide, available on 1st floor, balcony not available).</p> <p>DOG ROOM: small dogs (10 kg max.) are allowed with € 14 supplement per day. Classic Room with garden equipped with kennel and bowl. Subject to availability, reservation required. See "Description of Services". ROOMS WITH GARDEN: Classic room on the ground floor with garden, additional charge: €28 per week per room. Subject to availability, reservation required.</p>													
MONEY SAVING IDEAS	<p>ADULT + CHILD SPECIAL OFFER: the following discounts are also available for children in a 2nd bed! (ages are defined as years not yet completed): From 26 May to 23 June and from 8 to 22 September: children aged 0-3 80%; children aged 3-8 60%; children aged 8-12 40%.</p> <p>From 23 June to 8 September: children aged 0-3 70%; children aged 3-8 30%; children aged 8-12 20%. See "Description of Services".</p>													
OTHER SERVICES	<p>LATE CHECK OUT: room and beach umbrella available until 2.15 pm on day of departure! € 49 per room. If you choose the Late Check-Out, the extra lunch with Full Board "Più" treatment costs € 22, children aged 0-3 (before 3rd birthday) free, children aged 3 to 12 (before 12th birthday) € 14; packed lunch costs € 7 each. To be book in advance. See "Description of Services". SERENURSERY for children aged 12 to 36 months (from 1 July to 7 September): € 129 per week; possibility to book the service for half a day at € 74 per week. Daily fee € 25 for up to 4 days (subject to availability), € 15 for half a day. To be booked in advance. See "Description of Services". FRONT ROW BEACH UMBRELLAS: price per day - 1st row € 19 up to 28 July and from 25 August, € 22 from 28 July to 25 August; 2nd row € 11; 3rd row € 6. To be booked in advance. BEACH COMFORT: large beach umbrella, with 2 sun-beds, 2 chairs and a safe. Price per day: 1st row € 35 up to 28 July and to 25 August, € 39 from 28 July to 25 August; 2nd row € 28. To be booked in advance.</p> <p>SUNBED: one sunbed included. The second in place of the deckchair to be booked, € 7 per day. Book in advance. Subject to availability. BEACH TOWEL HIRE: if not included in option chosen: € 4.50 per week. Further washings are subject to a fee. To be book on site. PUSHCHAIR HIRE: € 7 per day, € 29 for week, € 49 for 2 weeks. To be booked on site. Subject to availability. SERENELLA KIT. The exclusive SERENELLA KIT for children: a large Serenella soft toy (50 cm), a 100% cotton Serenella bedspread with piqué weave 260x170 cm, a Serenella Organic Bathroom set (shampoo, bath foam, and body lotion in 100ml bottles) and Serenella sticker. The kit can be requested upon booking (subject to availability) € 49 each.</p>													

Prices are inclusive of VAT, but not of any applicable tourist taxes in force, nor of any increases or new taxes (including any increase to the rate of VAT). They include entertainment and evening shows, dancing, games and parties.

HERE IS THE CALASERENA VILLAGE

THE RESORT. Calaserena Village is a 4-star Resort directly onto one of the most beautiful sandy beaches on the island, between Cagliari and Villasimius in the Municipality of Maracalagonis on the South of Sardinia, at 30 km from Cagliari airport. The village is in a green area with poplar, eucalyptus and tamarisk woods next to the beach.

HOW TO REACH CALASERENA VILLAGE. **By car:** from Cagliari take strada Provinciale 17, Quartu S.Elena - Villasimius, Calaserena Village is at Geremeas, 30 km from Cagliari. **By plane:** the airport is 35 km away and transfers may be booked on request (upon payment).

THE TERRITORY. Sardinia is a land of charming historical-cultural wonders: from the architecture of the picturesque nuraghi (about 80 km from the village) to the works of art of the museums and galleries of Cagliari (only 30 km away), from the beautiful Villasimius (only 20 km away) to the Island of San Pietro with its amazing bays (125 km away). Moreover, the whole coast offers incredible views, with crystal clear water and long and fine sand beaches. 120 km away is Parco della Giara, one of the rare examples of pristine nature in Europe.

SEA AND THE BEACH. Calaserena Village is right by the beach and the crystal clear sea. The wide, sandy, private beach offers beach umbrellas, sunbeds and deck-chairs, changing rooms and showers, a bar and a help and information desk. Each family has their own umbrella assigned with a sunbed and a deck-chair. The sea-bed is sandy and suitable for children to go in the water. Beach volleyball and beach tennis courts, canoes, windsurfers and sailing boats and are available for the Guests to use, except during group lesson times, and guests can take part in group windsurfing and sailing courses. Sea lovers can also enjoy the services offered by the Bluserena SeaSport (some upon payment) and by the Dive Centre in the village (upon payment).

YOU CAN CHOOSE BETWEEN THE FULL BOARD "PIÙ" AND THE EXTRA BOARD DESCRIBED BELOW:

FULL BOARD "PIÙ" - Bluserena Full Board treatment (and much more). It includes:

Main Restaurant: buffet breakfast with a jug of coffee, buffet service lunch and dinner with show-cooking, filtered tap water and draught wine. The same seat is reserved for the whole week at tables for 8-9 people, often with other Guests (Guests in "Comfort" rooms have reserved tables) reserved lunches to mini, teeny and junior club's children from 3 June to 7 September, pizzas and snacks on the beach from 11.00 am to 12.30 pm.

Access to **Il Giardino**, outside area of the central restaurant, shaded and with a table reserved to each family, on request (see details in the section Restaurants and Bars).

"Il Gusto" Restaurant: customers who booked Full board Più are entitled to a maximum of two accesses per person for stays of 7 nights; one access for stays of 4 to 6 nights (see details in the section Restaurants and Bars).

Bar: filtered tap water available.

Beach: a reserved beach umbrella with a sunbed and a deck-chair for each family.

Mother & Baby Kitchen. Parents who prefer to cook and prepare meals for their children can use the large Mother and baby kitchen which is accessible 24 hours a day. Assistance is provided and basic foods are available at main mealtimes.

Payment only with smart card.

"EXTRA" - Bluserena's All-Inclusive Offer

This option can be booked for at least 7 nights (and for all the people included in the booking). It includes individual drinks, which can be enjoyed up until to 2.00 pm on the day of departure. Drinks are always served in a glass. As well as the services included in the Full Board Più treatment, we offer the following beverage consumption options:

At the main bar. Espresso, cappuccino, decaffeinated coffee and barley coffee. We also offer cappuccino with soy milk, warm milk and coffee macchiato, Ginseng flavoured coffee, American brewed coffee, caffè corretto (or "espreso corretto"). Cream caffè. Herbal teas are on hand, draught or on the tap drinks in 20cl glasses are available too. We offer a choice of ice cold lemon or peach teas, lemonade, tonic water, citron juice, chinotto and gassosa, orange soda, coke (or pepsi at the hotel's discretion); fruit juices (pineapple, A+C+E, peach, apricot, red orange and pear), syrups (cherry, almond milk, mint and orgeat), mineral water (glass), draft beer in a 20 cl glass, granite, one white and one red wine, or prosecco are also offered; liqueurs, aperitifs, vermouth, grappa and amari are also available. Cocktails, Champagne and all alcoholic beverages (grappe, liqueurs and sparkling wines) defined as special on the bar price list are excluded.

Bar restaurant point. Espresso and cappuccino, decaffeinated coffee and barley coffee. Cappuccino with soy milk; warm milk and warmed milk with a dash of coffee in it. At lunch and dinner from 3 years old and up, on the tap drink is served: the drink, (one drink per person) comes in a 40-cl sized cup and orange juice, beer and coke (or pepsi at the hotel's discretion), may be chosen.

"Il Gusto" Restaurant: guests who booked "Extra" offer are entitled to a maximum of three accesses per person for stays of 7 nights (see details in the section Restaurants and Bars). This service also includes one beach towel per person (12 years of age and up), which is exchanged for a clean towel weekly (more frequent towel changes have an extra cost).

To access the services, clients need to use the provided Smart Card and wear the special bracelet. Extra Formula cannot be used to offer beverages to third parties. The formula can be revoked by the customer at any time, but it also can be revoke by Bluserena in cases where Regulation infringements have been ascertained; in either of the aforementioned situations, the Full Board Più prices will be reinstated. Extra Formula is subject to limited availability.

THE ROOMS. 350 rooms, located on the 2nd or 3rd floors: Classic, Premium and Comfort.

Classic Rooms: are equipped with individually controlled air-conditioning, telephone, TV, fridge, safe and bathroom with shower and hairdryer.

At the time of booking, it is possible to request, subject to availability: rooms with garden (see Price List) or rooms on the 1st or 2nd floor with balcony (some rooms on the 1st floor has no balcony). Connected rooms and room for disabled guests, are available on request. Dog Room, Classic Room with garden equipped with kennel and bowl, are also available.

Premium Rooms: located in the area closest to the hall and main services, in addition to Classic rooms facilities, are equipped with an espresso coffee machine, Wi-Fi internet connection, a 32-inch TV, one beach towel per person (aged 3+) – replaced every weekly (more frequent towel changes have an extra cost). At the time of booking is possible to request, subject to availability, a Premium room on the ground floor with garden with no extra charge or a balcony Premium room on the 1st or 2nd floor.

Comfort Rooms: located closest to the hall and main services. In addition to the "Premium" Rooms equipment, the accommodation in a "Comfort" Rooms includes a 32-inch TV with SKY Italia, open minibar (water, 2 canned beverages and beer), one beach towel per person (aged 3+) changed daily, reserved table in the restaurant for each family, beach umbrella in the central part of the beach. At the time of booking is possible to request, subject to availability, a Comfort room on the ground floor with garden with no extra charge or a balcony Comfort room on the 1st or 2nd floor.

DISTANCES WITHIN THE VILLAGE. Rooms are 450 meters from the beach, on average. The rooms are on average 450 meters from the sea. The village is located directly on the beach, without any roads between them. No internal shuttles are provided. Bikes and vehicles of any kind are not allowed inside the village.

RESTAURANTS AND BARS. Calaserena Village has two comfortable restaurants, all with air conditioning, with tables seating 8 or 9, so you often dine with others (Guests in "Comfort" rooms have reserved tables). In the main restaurant breakfast, lunch and dinner are buffet service meals with show-cooking.

Those who prefer to stay in the open air, as an alternative to the dining room of the restaurant, can choose The Garden, an area outside the main restaurant with reserved table for each family. The service is free and to be booked for the entire period of stay, both lunch and dinner. In the event of adverse weather conditions the accommodation will be in the main restaurant, in the second round.

From 10 June to 21 September are also available, for free, the restaurant "Il Gusto" with reserved table for each family, open for dinner from Monday to Saturday (subject to limited availability, possibly with turns at different time slots, they can be reserved in the village one day in advance).

Guests may make use of the two bars, in the "small square" and on the beach.

FOOD INTOLERANCES. Bluserena takes particular care of the well-being of its guests, both in the offer and in the correct information on allergens. Although it is not possible to offer customized and ad hoc menus for each Guest, we can ensure the following:

Gluten. The buffet at the main restaurant has a salami and packed products (tarts and crisp bread) for breakfast, as well as first course, second course and dessert made with gluten-free ingredients for lunch and dinner (however, the dishes are prepared in a single kitchen, therefore contamination is possible).

Lactose and eggs. The buffet at the main restaurant has lactose-free and egg-free packed products (tarts, crisp bread, yogurt and milk, which is also available at the main café) for breakfast, as well as a first course, second course, a salami, a cheese and a dessert without lactose and eggs for lunch and dinner. However **total absence of contamination cannot be guaranteed** as there is a single kitchen (except for the above mentioned packed products).

MOTHER & BABY KITCHEN. Parents who prefer to cook and prepare meals for their children can use the large Mother and baby kitchen which is accessible 24 hours a day. Assistance is provided and basic foods are available at main mealtimes. Facilities include electric hobs, fridge, sink, tables, chairs, high-chairs, pots and pans, bottle-warmer, microwave oven, blender, sterilizer and homogenizer. At main mealtimes vegetable and meat broths, vegetable puree, small pasta, slices of meat, fish fillets, ham, dairy products, fresh fruit, fresh milk, yoghurt, jams, tea, chamomile tea and biscuits are available (baby foods, processed cheeses and powdered and liquid baby milk are not provided).

ENTERTAINMENT AND SHOWS. Calaserena Village offers some of the best in Italian Entertainment with a team of over 40 entertainment staff. Not only fun, but also punctual, reliable services for our guests of all ages - children's and teenager's clubs, games and parties, races and tournaments, live music, dances and open air discos and excursions. Sports tournaments and card tournaments (Scala Quaranta, Poker Texas Hold'em, Burraco, Briscola, and Scopone), board games, singing, acting and more. Every evening entertainment and shows.

FAMILIES WITH CHILDREN AND TEENAGERS. Families can enjoy a large **swimming pool** with waterslides, as well as a swimming pool for swimming, a **big park** with large games, trampolines, swings, slides and much more. There is also a beautiful area of colorful water games, the **Spray Park**, where children (up to 12 years) can play between jets of water, fountains, slides, pirate galleon, water cannons and much more. In the woods, children can see the animals in our **mini farm** and have fun in the **mini riding-school** with our ponies. Parents who want to cook and prepare meals for their children can use our comfortable **Mother & Baby's Kitchen**, available 24 hours a day. Children can be looked after by our entertainment staff who will get them involved in games, creative and educational activities and sports. Our **Serenino, SereninoPiù, Serenup and Serenhappy Clubs** are tailored to permit parents to safely leave their children with our professional entertainment staff. Creative-play activities, games, workshops are provided. All services listed below are available from 3 June to 7 September except the Serenino and SereninoPiù Club which are available throughout the summer season. Children aged 3 to 5 may join the **Serenino Club** and for children aged 6 to 10 there is the **SereninoPiù Club** (kids aged 10 may choose between SereninoPiù and Serenup). The Clubs are open every day except Sunday, from 9.30 am to 6.30 pm (Monday from 9.00 am), both clubs have their own specially designed area, with swimming-pool and games. Children who are not in the Serenino Club can access the club's swimming pool at specific times (access allowed to children aged 0 to 6, with their parents). Kids aged 11 to 14 can join **Serenup** (kids aged 14 may choose between Serenup and Serenhappy) and teenagers from 14 to 17 can join **Serenhappy**, and will be involved in games, sports activities, drama, shows, and much more. **Children and Kids** can also participate in our **Dance school** (to learn the basics of dance and classic dance for children aged 5 to 7 and modern dance for children aged 8 to 14), in our **Football training** and **Martial Arts School** (to children aged from 5 to 14) clothing/kit supplied by Bluserena, and our **Swimming school** for children aged 3+. The Serenup and the Serenhappy are open every day except Sunday, from 9.00 am to 12.30 pm and from 3.00 pm to 7.00 pm. It is possible to have lunch with the entertainment staff. The youngest, aged from 3 to 10, can continue having fun in our evening club, **Serenino Serale**, every day except Sunday, from 9.30 pm to 11.30 pm. (from 3 June to 7 September). **Bluserena Circus.** An immersion in the magical world of the circus and its attractions that will make your holiday unforgettable! Specialists in the world of circus and magic will allow everyone, young and old, to acquire the fundamentals of PLAYING, BALANCEBRISM, ACROBATICS, MICROMAGE AND SLACKLINE, through fun lessons, surprises and spectacular events that will enrich the whole day of entertainment! On the beach, by the pool, at the bar, in the theatre...everything will be possible! Available from 3 June to 7 September.

SERENURSERY. Mums can rely on qualified staff to take care of their 12 to 36-month-old children. The staff will entertain children in the play area and take care of them in the air-conditioned napping area and in the baby-changing station, equipped with all that is required to ensure their comfort and hygiene. They will provide them with snacks. Mums

just have to provide bibs, baby's bottles and dummies, anti-slip socks, sunblock and nappies. Mums can take part in some of the activities dedicated to their babies. The service is available, on payment of the appropriate fees, every day except Sundays, from 9.00 am to 12.30 pm and from 3.30 pm to 6.30 pm from 1 July to 7 September.

KIDS FRIENDLY HOLIDAY. Bluserena villages are the first in Italy to receive the quality brand "KIDS FRIENDLY HOLIDAY", awarded by the National Associations of Paediatricians Cipe-Sispe-Sinspe. Our services, equipment and comfort are designed to meet also the needs of children, kids and their parents, to provide fun as well as safety, with a constant and thorough maintenance activity.

MEDICAL ASSISTANCE. A doctor is resident in the village and on call 24 hours a day (Paediatrician from 16 June to 7 September). The surgery is open a few hours each day, (morning and afternoon) with doctor visit free of charge. Doctor visit upon payment outside consulting hours and outside the doctor's surgery.

PARTIES, SHOWS AND DANCING. Every evening musicals, cabaret and variety. But not only entertainment: evening parties and events. **Bluserena Baila:** Every type of dance lesson every day, to experience the rhythms of the whole world! From Salsa, Merengue and Bachata, without neglecting group and ballroom dancing. **Bluserena Tango:** an exclusive dance course that will fascinate dance lovers and not! Elegance and passion, engaging music and popular tradition, the perfect mix at the base of daily courses with dedicated instructor and moments of free practice.

FITNESS. For fitness-lovers, in addition to the modern gym- fitness area with isotonic machines, dumbbells, walking carpet and bike spinning, group gymnastics and assistance of qualified staff at set times, many other activities are offered: Stretch and Tone, Total Body and Aquagym, Nordic Walking and Pilates, Suspension Training, Street Workout and Drumstick fitness.

SPORT. The resort has a swimming pool with water-slides and hydro massage, as well as a pool for swimming. Our Guests can take part in group lessons of swimming, sailing and from 3 June to 7 September, tennis lesson and archery and target practice are also available. Moreover, multi-use courts tennis and five-a-side football pitches, bowls on synthetic grass, archery, beach volleyball with floodlighting, beach tennis, table tennis and an exercise course in the wood are available for free.

Bluserena SeaSport: Free group sailing and windsurfing lessons for adults and children, introductory sailing charter tour, led by qualified instructors. Windsurf and sailing intensive courses and individual lessons for a fee (Baby Boats are available for very young guests). Free use of canoes, Paddle Surf, sail boats and windsurfs (except during group lessons).

Bluserena Water Fun: fun activities with motorboat towing, offers the most exciting and fun entertainment of the summer, in complete safety thanks to the qualified staff and the use of approved systems (for a fee). Excursions by boat and rubber dinghy with extra charge.

Dive Centre. Sea lovers can also enjoy the services offered (to be paid for separately) by Dive Centre in the village, which is qualified for all levels of certification. Scuba-diving courses, even for children are available, and splendid dives that leave from the village, equipment hire and oxygen tank refilling.

WELLNESS. Bluwellness is the area dedicated to those who want to have an holiday filled with relaxation and wellbeing. We offer facial and body beauty treatments, sports and holistic massages and customized wellness programs.

SERVICES AND SHOPS. The village has boutiques and shops, a general store and newsagent, a tobacconist, a cash-point, a travel agency where you can rent a car and arrange transfers, conference rooms seating up to 400.

TRANSFERS AND CAR RENTAL. The transfer from the airport or railway station can be booked. Moreover, cars can be rented inside the resort. An unattended private car park is available.

BLUSERENA WITHOUT BARRIERS FOR OUR DISABLED FRIENDS. Calaserena Village is a village without architectural barriers and is equipped for disabled people. Rooms are available for disabled people and there are reserved parking spaces, amphitheatre seating and beach spaces (near the walkway). A Job chair is available in the village, designed for use in the sea and wheelchairs can be rented upon request. Personal escorting service not available.

TRANSFERS AND CAR RENTAL. The transfer from the airport or port can be booked. Moreover, cars can be rented inside the resort. An unattended private car park is available.

WI-FI. Free Wi-Fi connection in main communal areas and in the Premium and Comfort Rooms.

ANIMALS. Dog Rooms are available upon request, which can host small dogs (max 10 kg and only with health certification). The dog will stay in the garden of your room (Classic room), equipped with a kennel and bowls for food and water and will be able to circulate in the Village in the dedicated areas and on dedicated paths (e.g., not on the beach, in the restaurant and the village square) with a muzzle and on a leash. Dog food is not provided. The availability is limited and no other animals are allowed.

CONDITION FOR STAY

BOOKING. For information and bookings, please visit www.bluserena.it/quote or contact Booking Bluserena on (0039) 085 8369777. A deposit of 10% of the total amount will be requested upon confirmation; the balance must be paid before the start of the holiday, within 21 days. Payments can be made by bank transfer or by credit card through the area www.bluserena.it/perchihaprenotato. Electronic invoices will be issued for the amounts settled before arrival. Official receipts will be issued for services settled at the hotel as Bluserena has telematic cash registers. If you would also like an invoice for payments made at the hotel, you can only request one before paying directly at the hotel by providing all the necessary details: surname and name or title, VAT registration number or Tax Code, sdi code (ie. Italian Interchange System) or PEC (ie. certified email).

For tax reasons, under no circumstances can invoices be requested after payment.

CANCELLATION FEES. The following cancellation fees are applied on the total amount of the booking:

- cancellations up to 21 days before arrival: 10%;
- cancellations from 20 to 10 days before arrival: 50%;
- cancellations from 9 to 4 days before arrival: 75%;
- cancellations from 3 to 0 days before arrival: 100%.

In case of delayed arrival or early departure, the full tariff for the stay booked will be charged.

START AND END OF STAY - CHECK IN AND CHECK OUT.

Arrival. On the day of arrival the rooms and umbrellas are available from 2.30 pm, guaranteed by 4.00 pm. The stay begins with dinner, the price will include lunch on the day of departure (on request it can be replaced with a travel basket).

It is possible to start your stay with lunch and end it with breakfast on the day of departure, if requested at the time of booking (the rooms are still available from 2.30 pm).

Departure. On the day of departure, rooms and beach umbrella must be returned by 10.00 am. Guest can use the changing rooms with showers, linen and hair dryer; unattended luggage storage.

By reserving our "Late Check-out" option (upon payment, availability limited) rooms and beach umbrellas are available until 2.15 pm on the day of departure Late Check-out can be requested upon booking or book on site within 2 days before the departure.

SMART CARD. Upon your arrival, you will be given a Smart Card: a prepaid card that must be used for payment at the bars, restaurant and Punto Blu. Any unused residual amount on the card will be returned. The Smart Card will also include the credit for the included services in the All Inclusive Extra and Club BluserenaPiù offers: please show your Card to be able to use it.

CLUB CARD. Membership is required for people aged 3+ and allows use of the sports fields and equipment, beach services, and to take part in tournaments and group classes, as well as the services of the Serenino, SereninoPiù, Serenup and Serenhappy clubs.

ENTERTAINMENT AND SHOWS. Our Guests can enjoy entertainment and evening shows.

PRIVACY. The personal data provided will be treated in accordance with Legislative Decree Reg. (EU) no. 2016/679, as reported in the information attached to this document and available at www.bluserena.it/it/informativa-privacy.

SERVICES AVAILABLE UPON PAYMENT. In addition to what is indicated in the price list: individual sports lessons, Bluwellness services, some services of the Bluserena SeaSport, diving, stables for children, excursions, transfers, car rental, medical assistance outside the fixed hours.

The conditions of application of our offers

1 ADULT + CHILD. Discounts for children in an additional bed, in the room with an adult. If there are more children, the offer is applied to just one, and the others benefit from the reductions for the 3rd, 4th and 5th bed. The offer is subject to limited availability and is only valid with one adult per family.

BLUSERENA SHORT STAYS. Stays shorter than a week can be booked at www.bluserena.it/quote, as Full Board "Più" treatment and in Classic room. The prices are listed under "Short Stays" in the price list, with free Club Card. Short Stays apply to a limited number of rooms, according to availability. In case of extension, starting from the 5th night, the standard price will be applied and the Club Card will be available upon payment.

CHILDREN'S STAY. Discount application: ages are for years not completed at the time of stay (for example, the discount 0-3 years will apply to children who have not yet reached the third year of age).

Minors. In case of minors not accompanied by a parent or other authorized person, you can contact them calling the Booking at 085.8369777.

ID DOCUMENTS. Upon arrival it is compulsory to show the documents certifying the identity of all members of the reservation, including minors of any age, pursuant to art. 109 of the Consolidated Law on Public Safety. If this is not the case, the hotel will apply the discount for the older age group.